

FILED

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12 JUN -8 PM 1:30

CITIZEN COURT
CENTRAL DISTRICT OF CALIF.
LOS ANGELES

BY:

6 Attorneys for Defendants ALLY BANK,
7 ALLY FINANCIAL INC., and GMAC
8 MORTGAGE GROUP LLC

9 UNITED STATES DISTRICT COURT

10 CENTRAL DISTRICT OF CALIFORNIA — WESTERN DIVISION

11
12 CAROLYN HAIRSTON, an individual;
CHRISTINE PETERSEN, an individual;
13 WILLIAM MIMIAGA, an individual;
ROBIN GASTON, an individual;
14 PATRICK GASTON, an individual;
MARY SERRANO, an individual;
15 SARAH SEBAGH, an individual; RICK
ALBRITTON, an individual;
16 DEBORAH ALBRITTON, an
individual; VERONICA GREY, an
17 individual; BRENDA MELLA, an
individual; JOSELITO MELLA, an
18 individual; MICHAEL MAN, an
individual; JUDY LIM, an individual;
19 DAVID CRUZ, an individual; YESENIA
CRUZ, an individual; GREGORY
20 BUCK, an individual; CRISTINA
PALBICKE, an individual; KHALIL
21 SUBAT, an individual; MANIJA
SUBAT, an individual; GENEVIE
22 CABANG, an individual; JULIO
GONZALEZ, an individual; LISA A.
23 SIMONYI, an individual; RICK
EWALD, an individual; REGINA
24 FAISON, an individual; ALEX
IBARRA, an individual; MARIA
25 ELENA DEL CID, an individual; JULIO
DEL CID; MESBEL MOHAMOUD, an
26 individual; MICHAEL MOULTRIE, an
individual; WILLIE GILMORE, an
27 individual; PHYLLIS MCCREA, an
individual; CECILIA CHAUBE, an
28 individual; MAGDALENA AVILA;

Case No.

CV 12-05016 JAK (AGP)

NOTICE OF REMOVAL

28 U.S.C. §§ 1331, 1332, 1337, 1441(b)

[Removal from Superior Court of
California for the County of Los
Angeles, Case No. BC 484385]

Complaint filed May 9, 2012

1 GRICELDA RUANO, an individual;
2 ELISA JORDAN, an individual; LOIS
3 TERRELL SULLIVAN, an individual;
4 GLORIA PORTILLO, an individual;
5 FLORASTENE HOLDEN, an
individual; MARCO BADILLA, an
individual; MANUELA BADILLA, an
individual,

6
7 Plaintiffs,

8 vs.

9 ALLY BANK, N.A., f/k/a GMAC
10 BANK, a Utah Corporation, in its own
11 capacity and as an acquirer of certain
12 assets and liabilities of GMAC; GMAC,
13 a National Banking Association; ALLY
14 FINANCIAL, INC. f/k/a GMAC, LLC, a
15 Delaware Corporation; GMAC
16 MORTGAGE GROUP, INC., a
17 Delaware Corporation; RESIDENTIAL
18 CAPITAL, LLC f/k/a RESIDENTIAL
19 CAPITAL CORPORATION, a Delaware
20 Corporation; GMAC-RFC HOLDING
21 COMPANY, LLC, d/b/a GMAC
22 RESIDENTIAL FUNDING
23 CORPORATION, a Delaware
24 Corporation; RESIDENTIAL FUNDING
25 COMPANY, LLC f/k/a RESIDENTIAL
26 FUNDING CORPORATION, a
27 Delaware Corporation;
28 HOMECOMINGS FINANCIAL, LLC, a
Delaware Corporation; EXECUTIVE
TRUSTEE SERVICES DBA ETS
SERVICES, LLC, a Delaware limited
liability company; HOME CONNECTS
LENDING SERVICES, LLC, a
Pennsylvania limited liability company,
and Does 1 through 1000, inclusive,

29 Defendants.

30 **TO THE CLERK OF THE ABOVE-ENTITLED COURT:**

31 PLEASE TAKE NOTICE that defendants Ally Financial Inc. ("Ally"), Ally
32 Bank (incorrectly named as Ally Bank, N.A.), and GMAC Mortgage Group LLC
33 (incorrectly named as GMAC Mortgage Group, Inc.) ("removing defendants")
34 hereby remove to this Court the state court action described below:

1 **The Removed Action**

2 1. On May 9, 2012, plaintiffs commenced this action, entitled *Carolyn*
3 *Hairston, et al. v. Ally Bank, N.A., et al.*, No. BC484385, in the Superior Court of the
4 State of California for Los Angeles County (the "State Court Action").

5 2. Plaintiffs assert the following claims in the State Court Action:
6 (1) fraudulent concealment (violation of Cal. Civ. Code §§ 1572, 1709 and 1710); (2)
7 intentional misrepresentation (violation of Cal. Civ. Code §§ 1572, 1709 and 1710);
8 (3) negligent misrepresentation (violation of Cal. Civ. Code §§ 1572, 1709 and
9 1710); (4) unfair competition (violation of Cal. Bus. & Prof. Code § 17200 *et seq.*);
10 (5) wrongful foreclosure (violation of Cal. Civ. Code § 2924); (6) violation of the
11 federal Truth in Lending Act, 15 U.S.C. § 1601 *et seq.*; and (7)-(8) violation of
12 appraisal independence (12 U.S.C. § 1640 *et seq* and 12 C.F.R. § 225.65).

13 3. Defendants Ally Bank and GMAC Mortgage Group LLC first received
14 a copy of the complaint in this action on May 10, 2012. On information and belief,
15 all other defendants first received a copy of the complaint on May 11, 2012, with the
16 exception of Home Connects Lending Services, LLC, who received a copy on May
17 14, 2012.¹ On information and belief, none of the defendants sued by fictitious
18 name, Does 1 through 1000, have been served.

19 4. As required by 28 U.S.C. § 1446(a), attached as Exhibit A are true and
20 correct copies of the complaint, the summons, the Civil Case Cover Sheet and Civil
21 Case Cover Sheet Addendum and Statement of Location, along with other pleadings

22
23 ¹ On May 11, 2012, plaintiffs filed a proof of service purporting to have served
24 "GMAC, a National Banking Association" ("GMAC N.A.") on May 10, 2012.
25 While the complaint caption lists GMAC N.A. as a defendant, the complaint itself
26 fails to describe this entity or include allegations against it. (*See Complaint*, May 10,
27 2012 ("Compl."), at ¶¶ 8-18.) In any event, no such entity exists. Defendant Ally
28 Bank was formerly known as GMAC Bank. Defendant Ally was formerly known as
GMAC Inc. Neither is a national banking association. The non-existent entity can
have no bearing on this Court's jurisdiction and should be disregarded.

1 available from the state court's files, which constitute all process, pleadings and
 2 orders in the action, to the best of defendants' knowledge.

3 **Defendants' Consent to Removal and Status of Rescap Defendants**

4 5. In addition to the removing defendants and 1000 Does, the complaint
 5 names as defendants Residential Capital, LLC, Residential Capital Corporation,
 6 GMAC-RFC Holding Company, LLC, Residential Funding Corporation,
 7 Homecomings Financial, LLC, Executive Trustee Services, LLC, and Home
 8 Connects Lending Services, LLC (collectively, "Rescap defendants"). (Compl., ¶¶
 9 8-16.) On May 14, 2012, these entities filed voluntary petitions under Chapter 11 of
 10 the U.S. Bankruptcy Code in the United States Bankruptcy Court for the Southern
 11 District of New York.

12 6. No defendants object to removal. The Rescap defendants consent to
 13 removal, except to the extent their consent may be precluded by 11 U.S.C.
 14 § 362(a)(1) and the effect of the automatic stay accompanying their bankruptcy
 15 filing. In any event, the Rescap defendants are nominal defendants whose consent is
 16 not required for removal to be proper and effective here. *See, e.g., PNC Equip. Fin.,*
 17 *LLC v. USA Wheel Tech., Inc.*, No. 11-199, 2012 WL 441172, at *2 (S.D. Ohio
 18 Feb. 10, 2012) (Bankruptcy debtor defendants are merely "formal or nominal"
 19 parties who, as "defendant[s] subject to the automatic stay [are] 'not properly
 20 joined,' " and as such are an exception to the rule of unanimity whose consent to
 21 removal is not required) (citations omitted); *Caranchini v. Bank of America, N.A.*,
 22 No. 4:10-CV-672-DGK, 2010 WL 3782171, at *3 (W.D. Mo., Sept. 22, 2010) ("The
 23 remaining Defendants have either not been served or are in bankruptcy, so the Court
 24 ignores them for purposes of determining whether all Defendants consent to removal
 25"); *Wallis v. So. Silo Co., Inc.*, 369 F.Supp. 9, 96 (N.D. Miss. 1973) (Bankrupt
 26 was not required to join in the other defendant's motion for removal of the action to
 27 federal court in order for the action to be properly removed.); *see also United*
 28 *Computer Sys., Inc. v. AT&T Corp.*, 298 F.3d 756, 762 (9th Cir. 2002) ("nominal,

1 unknown or fraudulently joined parties” need not consent for removal to be proper)
 2 (citing *Emrich v. Touche Ross & Co.*, 846 F.2d 1190, 1193 n.1 (9th Cir. 1988)).

3 **Venue**

4 7. Removal to this district court is proper because this is the district which
 5 embraces the county in which plaintiff filed the State Court Action. 28 U.S.C.
 6 § 1441(a).

7 **Removal Based On Federal Question Jurisdiction**

8 8. Defendants are entitled to remove the State Court Action on the ground
 9 that this Court has original jurisdiction of this case pursuant to 28 U.S.C. § 1331 as
 10 plaintiff brings causes of action for alleged violation of multiple federal statutes and
 11 regulations. *See* 15 U.S.C. § 1640(e); 28 U.S.C. §§ 1331, 1337, 1441(b). The
 12 federal statutes and regulations that plaintiffs allege defendants violated include: the
 13 Truth in Lending Act, 15 U.S.C. §§ 1601 *et seq.* (“TILA”) (Compl. ¶¶ 407, 447-458);
 14 15 U.S.C. § 1639e (Compl. ¶¶ 409, 464) (alleging violations of “appraisal
 15 independence”); and 12 C.F.R. § 225.65 (Compl. ¶¶ 410, 465-471) (alleging
 16 violation of federal regulations governing “appraisal independence”).

17 9. Indeed, plaintiff alleges that “*jurisdiction . . . is invoked pursuant to . . .*
 18 *15 U.S.C. § 1640 and 28 U.S.C. § 1331 and 1337*” (Compl. ¶ 448 (emphasis added)).
 19 In addition to invoking TILA and federal question jurisdiction, plaintiff alleges
 20 violation of other federal laws, including: the Fair Credit Reporting Act, 15 U.S.C.
 21 §§ 1681 *et seq.* (Compl. ¶ 401); the Securities Act of 1933 and the Securities
 22 Exchange Act of 1935, 15 U.S.C. §§ 77q(a), 78j(b), and 78t, and regulations
 23 thereunder (Compl. ¶ 403); the USA Patriot Act, Title III, §§ 212, 213, 219, 302,
 24 312, 325 and 326, and 31 U.S.C. § 5318(1)(2)(A)-(B) (Compl. ¶¶ 258-272, 404-407);
 25 and the Gramm-Leach-Bliley Act, 15 U.S.C. §§ 6801 *et seq.* (Compl. ¶ 418).

26 10. Defendants are thus entitled to remove this action pursuant to federal
 27 question jurisdiction. *See* 15 U.S.C. § 1640(e); 28 U.S.C. §§ 1331, 1337, 1441(b).

Removal Based On Diversity Jurisdiction

11. Defendants are also entitled to remove the State Court Action on the ground that this Court has original jurisdiction of this case pursuant to 28 U.S.C. § 1332 because it is a civil action between citizens of different states and involves an amount in controversy which exceeds the sum or value of \$75,000, exclusive of costs and interest. Defendants may thus remove this action pursuant to 21 U.S.C. §§ 1332 and 1441(a).

(a) **Amount in Controversy.** Plaintiffs assert that “[b]ased on information now available to them, fewer than 100 plaintiffs are alleging claims in amounts that would, as to them, equal or exceed the jurisdictional amount for federal jurisdiction under 28 U.S.C. § 1332 (a).” (Compl. ¶ 38.) It is unclear whether by this statement plaintiffs are conceding or contesting that each of the 41 plaintiffs’ individual claims meet the statutory amount in controversy threshold of \$75,000. Regardless, from the face of the complaint, plaintiffs allege claims on behalf of each individual plaintiff that, exclusive of interest and costs, exceed the amount in controversy threshold, as set forth below:

(i) **Alleged damage to property values.** Plaintiffs allege that “Defendants’ scheme has materially depressed the price of real estate throughout California, including the real estate owned by the Plaintiffs, resulting in losses to the Plaintiffs.” (*Id.* ¶ 321.) Plaintiffs claim that as a result of defendants’ actions, “California property values have *precipitously declined* . . . gravely damaging Plaintiffs by materially reducing the value of their primary residences . . .” (*Id.* ¶ 322 (emphasis added).) Plaintiffs further allege that they suffered damage in the form of “*some or all of the benefits appurtenant to the ownership and possession of real property.*” (*Id.* ¶ 427 (emphasis added).) Taken together with plaintiffs’ other alleged damages, plaintiffs’ allegations of decreased property values put the amount in controversy at in excess of \$75,000 per plaintiff.

1 (ii) **Alleged payments exceeding property values.** Plaintiffs allege
 2 that in “numerous instances” they made “*payments in excess of the value of their*
 3 *properties . . .*” (*Id.* ¶ 322 (emphasis added).) Each of the properties at issue has a
 4 value in excess of \$75,000, and the amount in controversy requirement is thus met.

5 (iii) **Alleged inflated down payments.** Plaintiffs allege that they
 6 were “required to place larger down payments” than necessary, due to inflated
 7 appraisals, and that “damages” for the inflated down payments would be calculated
 8 as “Damages = %Down Payment x (Inflated Value of Home – True Value of Home
 9 at the time).” (*Id.* ¶ 323.) Plaintiffs further allege that “[f]or instance, a borrower
 10 who was required to put 20% down on a home whose true value was \$600,000 but
 11 whose appraisal was artificially inflated to \$800,000, suffered an additional \$40,000
 12 in damages [$D = 20\% \times (800,000 - 600,000)$].” (*Id.*) Taken together with plaintiffs’
 13 other alleged damages, plaintiffs’ allegations of damages due to inflated down
 14 payments put the amount in controversy at in excess of \$75,000 per plaintiff.

15 (iv) **Alleged entitlement to refunds.** Plaintiffs allege that they are
 16 “entitled to remuneration of all payments made under . . . trial payment plans”
 17 (*Id.* ¶ 397.) Plaintiffs further allege that they “are entitled to restitution of all sums
 18 received by Defendants with respect to Defendants’ unlawful and/or unfair and/or
 19 fraudulent conduct, including, without limitation, interest payments . . . fees . . . and
 20 premiums[.]” (*Id.* ¶ 429.) Taken together with plaintiffs’ other alleged damages,
 21 plaintiffs’ allegations of entitlement to refunds put the amount in controversy at in
 22 excess of \$75,000 per plaintiff.

23 (v) **Other alleged damages.** Plaintiffs allege that “Defendants took
 24 from Plaintiffs and other borrowers *billions of dollars in interest payments and fees*
 25 *and generated billions of dollars in illegal and fraudulently obtained profits . . .*”
 26 (*Id.* ¶ 102 (emphasis added).) Plaintiffs further allege that their damages “include
 27 loss of equity in their houses, costs and expenses related to protecting themselves,
 28 reduced credit scores, unavailability of credit, increased costs of credit, reduced

1 availability of goods and services tied to credit ratings, increased costs of those
 2 services, as well as fees and costs, including without limitation, attorneys' fees and
 3 costs." (*Id.* ¶¶ 324, 387.) Indeed, plaintiffs allege that defendants "collaborated . . .
 4 to suck every last bit of equity out of the plaintiffs' homes." (*Id.* ¶ 128.) Plaintiffs'
 5 claims thus put the amount in controversy at in excess of \$75,000 per plaintiff.

6 (vi) **Alleged wrongful foreclosure.** Five plaintiffs, Rick and Deborah
 7 Albritton, David and Yesenia Cruz, and Cristina Palbicke, bring claims for wrongful
 8 foreclosure and seek exemplary and punitive damages as well as injunctive relief.
 9 (*Id.* ¶¶ 434-446; Prayer for Relief at 5.) Taken with plaintiffs' other allegations of
 10 damage, these allegations put the amount in controversy at in excess of \$75,000 per
 11 plaintiff for these individuals. *See, e.g., Cohn v. Pet-smart, Inc.*, 281 F.3d 837, 840
 12 (9th Cir. 2002) (In an action seeking declaratory relief, the amount in controversy is
 13 measured by the value of the object of the litigation.).

14 (vii) **Prayer for Relief.** In their prayer for relief, all plaintiffs seek
 15 "General, Actual, Compensatory, Special and Exemplary damages," "[t]wice the
 16 amount of finance charges," statutory relief, restitution, and injunctive relief.
 17 (Compl. Prayer for Relief.) Plaintiffs' prayer thus puts the amount in controversy at
 18 in excess of \$75,000 per plaintiff. *See, e.g., Cohn*, 281 F.3d at 840.

19 (b) **Complete Diversity of Citizenship:**

20 (i) *Plaintiff's Citizenship.* Plaintiffs are citizens of California. (*See*
 21 *e.g., Compl.*, ¶ 38 (alleging plaintiffs are "individuals residing in the State of
 22 California."))

23 (ii) *Defendants' Citizenship.* All of the defendants are diverse from
 24 plaintiffs:

25 *Ally Bank.* Ally Bank is not a citizen of California. Ally Bank is a Utah
 26 industrial bank, formed under and in accordance with the laws of the State of Utah.
 27 Ally Bank's principal place of business is in Midvale, Utah. Ally Bank is thus a
 28 citizen of Utah for diversity purposes, and is not a citizen of California.

1 *Ally*. Ally is not a citizen of California. Ally is a Delaware corporation with
 2 its principal place of business in Detroit, Michigan, where Ally's corporate
 3 headquarters and "nerve center" are located. *See Hertz Corp. v. Friend*, 130 S.Ct.
 4 1181, 1192-93 (2010). Hence, Ally is a citizen of Delaware and Michigan for
 5 diversity purposes.

6 *GMAC Mortgage Group LLC*. GMAC Mortgage Group LLC is not a citizen
 7 of California. It is a Delaware limited liability whose sole owner and member is
 8 Ally. Like its member Ally, GMAC Mortgage Group LLC is thus a citizen of
 9 Michigan and Delaware for diversity purposes. *See Johnson v. Columbia Props.*
 10 *Anchorage, LP*, 437 F.3d 894, 899 (9th Cir. 2006) (For purposes of diversity
 11 jurisdiction, a limited liability corporation is a citizen of all states where its members
 12 are citizens).

13 (iii) *Rescap Defendants*. The citizenship of the Rescap defendants, as
 14 bankruptcy debtors and thus nominal parties, may be disregarded for purposes of
 15 determining diversity jurisdiction. *See Kuntz v. Lamar Corp.*, 385 F.3d 1177, 1183
 16 (9th Cir. 2004) ("[A] federal court must disregard nominal or formal parties and rest
 17 jurisdiction only upon the citizenship of real parties to the controversy.") (citing
 18 *Navarro Sav. Ass'n v. Lee*, 446 U.S. 458, 46 (1980)); *see also PNC Equip. Fin., LLC*,
 19 2012 WL 441172, at *2 (Bankruptcy debtor defendants are merely "formal or
 20 nominal" parties) (citations omitted). In any event, none of the Rescap defendants
 21 are citizens of California. Instead, each of these defendants is a limited liability
 22 company whose members are citizens of Michigan and Delaware for diversity
 23 purposes. Like their members, each of the Rescap defendants is thus a citizen of
 24 Michigan and Delaware for diversity purposes. Specifically:

25 *Residential Capital, LLC*. Residential Capital, LLC is not a citizen of
 26 California. It is a Delaware limited liability company whose only owners and
 27 members are GMAC Mortgage Group, LLC and ResCap Investments, LLC. The
 28 sole owner and member of ResCap Investments, LLC is GMAC Mortgage Group,

1 LLC, a citizen of Michigan and Delaware, as set forth above. Like its member,
2 ResCap Investments, LLC is a Delaware limited liability companies and a citizen of
3 Michigan and Delaware. Like its members, Residential Capital, LLC is thus a
4 citizen of Michigan and Delaware for diversity purposes.

5 *GMAC-RFC Holding Company, LLC.* GMAC-RFC Holding Company, LLC
6 is not a citizen of California. It is a Delaware limited liability company whose sole
7 owner and member is Residential Capital, LLC, a citizen of Michigan and Delaware,
8 as set forth above. Like its member, GMAC-RFC Holding Company, LLC is a
9 citizen of Michigan and Delaware for diversity purposes.

10 *Residential Funding Company, LLC.* Residential Funding Company, LLC is
11 not a citizen of California. It is a Delaware limited liability company whose sole
12 owner and member is GMAC-RFC Holding Company, LLC, a citizen of Michigan
13 and Delaware, as set forth above. Like its member, Residential Funding Company,
14 LLC is a citizen of Michigan and Delaware for diversity purposes.

15 *Homecomings Financial, LLC.* Homecomings Financial, LLC is not a citizen
16 of California. It is a Delaware limited liability company whose sole owner and
17 member is Residential Funding Company, LLC, a citizen of Michigan and Delaware,
18 as set forth above. Like its member, Homecomings Financial, LLC is a citizen of
19 Michigan and Delaware for diversity purposes.

20 *Executive Trustee Services, LLC* (“ETS”). ETS is not a citizen of California.
21 It is a Delaware limited liability company whose sole owner and member is GMAC
22 Mortgage, LLC, a Delaware limited liability company whose sole owner and
23 member in turn is GMAC Residential Holding Company, LLC, a Delaware limited
24 liability company whose sole owner and member in turn is Residential Capital, LLC,
25 a citizen of Michigan and Delaware, as set forth above. Like its member, ETS is a
26 citizen of Michigan and Delaware for diversity purposes.

27 *Home Connects Lending Services, LLC* (“Home Connects”). Home Connects
28 is not a citizen of California. It is a Pennsylvania limited liability whose sole owner

1 and member is GMACRH Settlement Services, LLC, a Delaware limited liability
2 company whose sole owner and member in turn is GMAC Residential Holding
3 Company, LLC, a Delaware limited liability company whose sole owner and member
4 in turn is Residential Capital, LLC, a citizen of Michigan and Delaware, as set forth
5 above. Like its member, Home Connects is a citizen of Michigan and Delaware for
6 diversity purposes.

7 (iv) The citizenship of Does 1 through 1000 is disregarded pursuant to
8 28 U.S.C. § 1441(a).

9 **Timeliness of Removal**

10 12. This Notice of Removal is timely pursuant to 28 U.S.C. § 1446(b).
11 Plaintiffs served their complaint on defendants Ally Bank and GMAC Mortgage
12 Group LLC on or about May 10, 2012. The 30-day deadline for these first-served
13 defendants to file a notice of removal falls on June, 9, 2012, a Saturday. Hence,
14 under Federal Rule of Civil Procedure 6(a)(1)(C), the deadline for these defendants to
15 file a notice of removal would be the following Monday, June 11, 2012. This notice,
16 filed on or in advance of that date, is thus timely.

17 **Notice to Plaintiff and Superior Court**

18 13. As required by 28 U.S.C. § 1446(d), defendants will provide written
19 notice of the removal of this action to plaintiff and to the Superior Court of Los
20 Angeles County.

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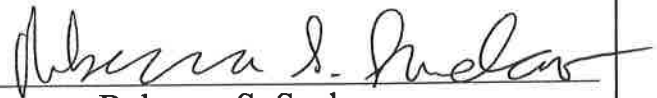
28 ///

1
2 14. WHEREFORE, defendants pray that the State Court Action be
3 removed from state court to this Court, that this Court assume jurisdiction over the
4 action and determine it on the merits.

5
6 DATED: June 8, 2012

SEVERSON & WERSON
A Professional Corporation

7
8 By:



9 Rebecca S. Saelao

10 Attorneys for Defendants ALLY BANK, ALLY
11 FINANCIAL INC., and GMAC MORTGAGE
12 GROUP LLC
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ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Vito Torchia, Jr. (SBN 244687) Deron M. Colby (SBN 196686) BROOKSTONE LAW, PC 4000 MacArthur Blvd., Ste. 1110 Newport Beach, CA 92660 TELEPHONE NO: 800-946-8655 FAX NO: 866-257-6172 ATTORNEY FOR (Name): Plaintiffs		CONFORMED COPY OF ORIGINAL FILED Los Angeles Superior Court MAY 09 2012 John A. Marko, Executive Officer/Clerk By <u>Dorothy Swain</u> , Deputy DOROTHY SWAIN
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Los Angeles STREET ADDRESS: 111 North Hill St. MAILING ADDRESS: CITY AND ZIP CODE: Los Angeles, CA 90012 BRANCH NAME: Stanley Mosk Courthouse		
CASE NAME: Hairston v. Ally Bank		
CIVIL CASE COVER SHEET <input checked="" type="checkbox"/> Unlimited (Amount demanded exceeds \$25,000) <input type="checkbox"/> Limited (Amount demanded is \$25,000 or less) Complex Case Designation <input type="checkbox"/> Counter <input checked="" type="checkbox"/> Joinder Filed with first appearance by defendant (Cal. Rules of Court, rule 3.402)		CASE NUMBER: BC484385 JUDGE: DEPT:

Items 1-6 below must be completed (see instructions on page 2).

1. Check one box below for the case type that best describes this case:

Auto Tort <input type="checkbox"/> Auto (22) <input type="checkbox"/> Uninsured motorist (46) Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort <input type="checkbox"/> Asbestos (04) <input type="checkbox"/> Product liability (24) <input type="checkbox"/> Medical malpractice (45) <input type="checkbox"/> Other PI/PD/WD (23) Non-PI/PD/WD (Other) Tort <input type="checkbox"/> Business tort/unfair business practice (07) <input type="checkbox"/> Civil rights (08) <input type="checkbox"/> Defamation (13) <input type="checkbox"/> Fraud (16) <input type="checkbox"/> Intellectual property (19) <input type="checkbox"/> Professional negligence (25) <input type="checkbox"/> Other non-PI/PD/WD tort (35) Employment <input type="checkbox"/> Wrongful termination (36) <input type="checkbox"/> Other employment (15)	Contract <input type="checkbox"/> Breach of contract/warranty (06) <input type="checkbox"/> Rule 3.740 collections (09) <input type="checkbox"/> Other collections (09) <input type="checkbox"/> Insurance coverage (18) <input type="checkbox"/> Other contract (37) Real Property <input type="checkbox"/> Eminent domain/inverse condemnation (14) <input type="checkbox"/> Wrongful eviction (33) <input type="checkbox"/> Other real property (26) Unlawful Detainer <input type="checkbox"/> Commercial (31) <input type="checkbox"/> Residential (32) <input type="checkbox"/> Drugs (38) Judicial Review <input type="checkbox"/> Asset forfeiture (05) <input type="checkbox"/> Petition re: arbitration award (11) <input type="checkbox"/> Writ of mandate (02) <input type="checkbox"/> Other judicial review (39)	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400-3.403) <input type="checkbox"/> Antitrust/Trade regulation (03) <input type="checkbox"/> Construction defect (10) <input checked="" type="checkbox"/> Mass tort (40) <input type="checkbox"/> Securities litigation (28) <input type="checkbox"/> Environmental/Toxic tort (30) <input type="checkbox"/> Insurance coverage claims arising from the above listed provisionally complex case types (41) Enforcement of Judgment <input type="checkbox"/> Enforcement of judgment (20) Miscellaneous Civil Complaint <input type="checkbox"/> RICO (27) <input type="checkbox"/> Other complaint (not specified above) (42) Miscellaneous Civil Petition <input type="checkbox"/> Partnership and corporate governance (21) <input type="checkbox"/> Other petition (not specified above) (43)
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2. This case ☒ is ☐ is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management:
- | | |
|--|---|
| a. <input type="checkbox"/> Large number of separately represented parties
b. <input checked="" type="checkbox"/> Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve
c. <input checked="" type="checkbox"/> Substantial amount of documentary evidence | d. <input checked="" type="checkbox"/> Large number of witnesses
e. <input type="checkbox"/> Coordination with related actions pending in one or more courts in other counties, states, or countries, or in a federal court
f. <input type="checkbox"/> Substantial postjudgment judicial supervision |
|--|---|
3. Remedies sought (check all that apply): a. ☒ monetary b. ☒ nonmonetary; declaratory or injunctive relief c. ☒ punitive
4. Number of causes of action (specify): Eight (8); Fraud, Misrepresentation; Unfair Competition; etc.
5. This case ☐ is ☒ is not a class action suit.
6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)

Date: 5/8/2012
 Vito Torchia, Jr.

(TYPE OR PRINT NAME)

(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)

NOTICE

- Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of Court, rule 3.220.) Failure to file may result in sanctions.
- File this cover sheet in addition to any cover sheet required by local court rule.
- If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.
- Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

Form Adopted for Mandatory Use
 Judicial Council of California
 CM-010 (Rev. July 1, 2007)

CIVIL CASE COVER SHEET

Cal. Rules of Court, rules 2.30, 3.220, 3.400-3.403, 3.740;
 Cal. Standards of Judicial Administration, std. 3.10
 www.courtinfo.ca.gov

SHORT TITLE: Hairston v. Ally Bank	CASE NUMBER
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**CIVIL CASE COVER SHEET ADDENDUM AND
STATEMENT OF LOCATION
(CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)**

BY FAX

This form is required pursuant to Local Rule 2.0 in all new civil case filings in the Los Angeles Superior Court.

Item I. Check the types of hearing and fill in the estimated length of hearing expected for this case:

JURY TRIAL? ☒ YES CLASS ACTION? ☐ YES LIMITED CASE? ☐ YES TIME ESTIMATED FOR TRIAL 10-20 ☐ HOURS/ ☒ DAYS

Item II. Indicate the correct district and courthouse location (4 steps – If you checked "Limited Case", skip to Item III, Pg. 4):

Step 1: After first completing the Civil Case Cover Sheet form, find the main Civil Case Cover Sheet heading for your case in the left margin below, and, to the right in Column **A**, the Civil Case Cover Sheet case type you selected.

Step 2: Check one Superior Court type of action in Column **B** below which best describes the nature of this case.

Step 3: In Column **C**, circle the reason for the court location choice that applies to the type of action you have checked. For any exception to the court location, see Local Rule 2.0.

Applicable Reasons for Choosing Courthouse Location (see Column C below)

- | | |
|---|--|
| 1. Class actions must be filed in the Stanley Mosk Courthouse, central district.
2. May be filed in central (other county, or no bodily injury/property damage).
3. Location where cause of action arose.
4. Location where bodily injury, death or damage occurred.
5. Location where performance required or defendant resides. | 6. Location of property or permanently garaged vehicle.
7. Location where petitioner resides.
8. Location wherein defendant/respondent functions wholly.
9. Location where one or more of the parties reside.
10. Location of Labor Commissioner Office. |
|---|--|

Step 4: Fill in the information requested on page 4 in Item III; complete Item IV. Sign the declaration.

	A Civil Case Cover Sheet Category No.	B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
Auto Tort	Auto (22)	<input type="checkbox"/> A7100 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death	1., 2., 4.
	Uninsured Motorist (46)	<input type="checkbox"/> A7110 Personal Injury/Property Damage/Wrongful Death – Uninsured Motorist	1., 2., 4.
Other Personal Injury/Property Damage/Wrongful Death Tort	Asbestos (04)	<input type="checkbox"/> A6070 Asbestos Property Damage <input type="checkbox"/> A7221 Asbestos - Personal Injury/Wrongful Death	2. 2.
	Product Liability (24)	<input type="checkbox"/> A7260 Product Liability (not asbestos or toxic/environmental)	1., 2., 3., 4., 8.
	Medical Malpractice (45)	<input type="checkbox"/> A7210 Medical Malpractice - Physicians & Surgeons <input type="checkbox"/> A7240 Other Professional Health Care Malpractice	1., 4. 1., 4.
	Other Personal Injury Property Damage Wrongful Death (23)	<input type="checkbox"/> A7250 Premises Liability (e.g., slip and fall)	1., 4.
		<input type="checkbox"/> A7230 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vandalism, etc.) <input type="checkbox"/> A7270 Intentional Infliction of Emotional Distress <input type="checkbox"/> A7220 Other Personal Injury/Property Damage/Wrongful Death	1., 4. 1., 3. 1., 4.

SHORT TITLE: Hairston v. Ally Bank		CASE NUMBER
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	A Civil Case Cover Sheet Category No.	B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above
Non-Personal Injury/ Property Damage/ Wrongful Death Tort	Business Tort (07)	<input type="checkbox"/> A6029 Other Commercial/Business Tort (not fraud/breach of contract)	1., 3.
	Civil Rights (08)	<input type="checkbox"/> A6005 Civil Rights/Discrimination	1., 2., 3.
	Defamation (13)	<input type="checkbox"/> A6010 Defamation (slander/libel)	1., 2., 3.
	Fraud (16)	<input type="checkbox"/> A6013 Fraud (no contract)	1., 2., 3.
	Professional Negligence (25)	<input type="checkbox"/> A6017 Legal Malpractice <input type="checkbox"/> A6050 Other Professional Malpractice (not medical or legal)	1., 2., 3. 1., 2., 3.
	Other (35)	<input type="checkbox"/> A6025 Other Non-Personal Injury/Property Damage tort	2., 3.
Employment	Wrongful Termination (36)	<input type="checkbox"/> A6037 Wrongful Termination	1., 2., 3.
	Other Employment (15)	<input type="checkbox"/> A6024 Other Employment Complaint Case <input type="checkbox"/> A6109 Labor Commissioner Appeals	1., 2., 3. 10.
Contract	Breach of Contract/ Warranty (06) (not Insurance)	<input type="checkbox"/> A6004 Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction) <input type="checkbox"/> A6008 Contract/Warranty Breach -Seller Plaintiff (no fraud/negligence) <input type="checkbox"/> A6019 Negligent Breach of Contract/Warranty (no fraud) <input type="checkbox"/> A6028 Other Breach of Contract/Warranty (not fraud or negligence)	2., 5. 2., 5. 1., 2., 5. 1., 2., 5.
	Collections (09)	<input type="checkbox"/> A6002 Collections Case-Seller Plaintiff <input type="checkbox"/> A6012 Other Promissory Note/Collections Case	2., 5., 6. 2., 5.
	Insurance Coverage (18)	<input type="checkbox"/> A6015 Insurance Coverage (not complex)	1., 2., 5., 8.
	Other Contract (37)	<input type="checkbox"/> A6009 Contractual Fraud <input type="checkbox"/> A6031 Tortious Interference <input type="checkbox"/> A6027 Other Contract Dispute(not breach/insurance/fraud/negligence)	1., 2., 3., 5. 1., 2., 3., 5. 1., 2., 3., 8.
	Eminent Domain/Inverse Condemnation (14)	<input type="checkbox"/> A7300 Eminent Domain/Condemnation Number of parcels_____	2.
Real Property	Wrongful Eviction (33)	<input type="checkbox"/> A6023 Wrongful Eviction Case	2., 6.
	Other Real Property (26)	<input type="checkbox"/> A6018 Mortgage Foreclosure <input type="checkbox"/> A6032 Quiet Title <input type="checkbox"/> A6060 Other Real Property (not eminent domain, landlord/tenant, foreclosure)	2., 6. 2., 6. 2., 6.
	Unlawful Detainer	<input type="checkbox"/> A6021 Unlawful Detainer-Commercial (not drugs or wrongful eviction) <input type="checkbox"/> A6020 Unlawful Detainer-Residential (not drugs or wrongful eviction) <input type="checkbox"/> A6020F Unlawful Detainer-Post-Foreclosure <input type="checkbox"/> A6022 Unlawful Detainer-Drugs	2., 6. 2., 6. 2., 6. 2., 6.

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	A Civil Case Cover Sheet Category No.	B Type of Action (Check only one)	C Applicable Reasons - See Step 3 Above		
Judicial Review	Asset Forfeiture (05)	<input type="checkbox"/> A6108 Asset Forfeiture Case	2., 6.		
	Petition re Arbitration (11)	<input type="checkbox"/> A6115 Petition to Compel/Confirm/Vacate Arbitration	2., 5.		
	Writ of Mandate (02)	<input type="checkbox"/> A6151 Writ - Administrative Mandamus <input type="checkbox"/> A6152 Writ - Mandamus on Limited Court Case Matter <input type="checkbox"/> A6153 Writ - Other Limited Court Case Review	2., 8. 2. 2.		
	Other Judicial Review (39)	<input type="checkbox"/> A6150 Other Writ/Judicial Review	2., 8.		
Provisionally Complex Litigation	Antitrust/Trade Regulation (03)	<input type="checkbox"/> A6003 Antitrust/Trade Regulation	1., 2., 8.		
	Construction Defect (10)	<input type="checkbox"/> A6007 Construction Defect	1., 2., 3.		
	Claims Involving Mass Tort (40)	<input checked="" type="checkbox"/> A6006 Claims Involving Mass Tort	1., 2., 8.		
	Securities Litigation (28)	<input type="checkbox"/> A6035 Securities Litigation Case	1., 2., 8.		
	Toxic Tort Environmental (30)	<input type="checkbox"/> A6036 Toxic Tort/Environmental	1., 2., 3., 8.		
	Insurance Coverage Claims from Complex Case (41)	<input type="checkbox"/> A6014 Insurance Coverage/Subrogation (complex case only)	1., 2., 5., 8.		
Enforcement of Judgment	Enforcement of Judgment (20)	<input type="checkbox"/> A6141 Sister State Judgment <input type="checkbox"/> A6160 Abstract of Judgment <input type="checkbox"/> A6107 Confession of Judgment (non-domestic relations) <input type="checkbox"/> A6140 Administrative Agency Award (not unpaid taxes) <input type="checkbox"/> A6114 Petition/Certificate for Entry of Judgment on Unpaid Tax <input type="checkbox"/> A6112 Other Enforcement of Judgment Case	2., 9. 2., 6. 2., 9. 2., 8. 2., 8. 2., 8., 9.		
	RICO (27)	<input type="checkbox"/> A6033 Racketeering (RICO) Case	1., 2., 8.		
	Miscellaneous Civil Complaints	Other Complaints (Not Specified Above) (42)	<input type="checkbox"/> A6030 Declaratory Relief Only <input type="checkbox"/> A6040 Injunctive Relief Only (not domestic/harassment) <input type="checkbox"/> A6011 Other Commercial Complaint Case (non-tort/non-complex) <input type="checkbox"/> A6000 Other Civil Complaint (non-tort/non-complex)	1., 2., 8. 2., 8. 1., 2., 8. 1., 2., 8.	
		Partnership Corporation Governance (21)	<input type="checkbox"/> A6113 Partnership and Corporate Governance Case	2., 8.	
		Miscellaneous Civil Petitions	Other Petitions (Not Specified Above) (43)	<input type="checkbox"/> A6121 Civil Harassment <input type="checkbox"/> A6123 Workplace Harassment <input type="checkbox"/> A6124 Elder/Dependent Adult Abuse Case <input type="checkbox"/> A6190 Election Contest <input type="checkbox"/> A6110 Petition for Change of Name <input type="checkbox"/> A6170 Petition for Relief from Late Claim Law <input type="checkbox"/> A6100 Other Civil Petition	2., 3., 9. 2., 3., 9. 2., 3., 9. 2. 2., 7. 2., 3., 4., 8. 2., 9.

SHORT TITLE: Hairston v. Ally Bank	CASE NUMBER
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Item III. Statement of Location: Enter the address of the accident, party's residence or place of business, performance, or other circumstance indicated in Item II., **Step 3** on Page 1, as the proper reason for filing in the court location you selected.

REASON: Check the appropriate boxes for the numbers shown under Column C for the type of action that you have selected for this case. <input checked="" type="checkbox"/> 1. <input checked="" type="checkbox"/> 2. <input type="checkbox"/> 3. <input type="checkbox"/> 4. <input type="checkbox"/> 5. <input type="checkbox"/> 6. <input type="checkbox"/> 7. <input checked="" type="checkbox"/> 8. <input type="checkbox"/> 9. <input type="checkbox"/> 10.		ADDRESS: 1534-38 Hausser Blvd.
CITY: Los Angeles	STATE: CA	ZIP CODE: 90019

Item IV. Declaration of Assignment: I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that the above-entitled matter is properly filed for assignment to the Stanley Mosk courthouse in the Central District of the Superior Court of California, County of Los Angeles [Code Civ. Proc., § 392 et seq., and Local Rule 2.0, subds. (b), (c) and (d)].

Dated: 5/8/2012


 (SIGNATURE OF ATTORNEY FILING PARTY)

PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

1. Original Complaint or Petition.
2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
3. Civil Case Cover Sheet, Judicial Council form CM-010.
4. Civil Case Cover Sheet Addendum and Statement of Location form, LACIV 109, LASC Approved 03-04 (Rev. 03/11).
5. Payment in full of the filing fee, unless fees have been waived.
6. A signed order appointing the Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court in order to issue a summons.
7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the summons and complaint, or other initiating pleading in the case.

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

ALLY BANK, N.A., f/k/a GMAC BANK, a Utah Corporation,
(Please see attachment)

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

CAROLYN HAIRSTON, an individual;
(Please see attachment)

CONFORMED COPY
OF ORIGINAL FILED SUM-100
Los Angeles Superior Court
FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE)

MAY 09 2012

John A. Clarke, Executive Officer/Clerk
By Dorothy Swain Deputy
DOROTHY SWAIN

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. **¡AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.**

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le queda más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desochar el caso.

The name and address of the court is:
(El nombre y dirección de la corte es): Stanley Mosk Courthouse
111 North Hill St., Los Angeles, CA 90012

CASE NUMBER:
(Número del Caso):

BC484385

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Brookstone Law, PC 4000 MacArthur Blvd., Ste. 1110, Newport Beach, CA 92260 800-946-8655

DATE: MAY 09 2012
(Fecha)

Clerk, by
(Secretario)

D.M. Deputy
(Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)
(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

NOTICE TO THE PERSON SERVED: You are served

- ☐ as an individual defendant.
- ☐ as the person sued under the fictitious name of (specify):

3. ☒ on behalf of (specify): GMAC, a National Banking Association

- under: ☒ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)
☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)
☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)
☐ other (specify):

- ☐ by personal delivery on (date):

SUM-200(A)

SHORT TITLE:

Hairston v. Ally Bank

CASE NUMBER:

INSTRUCTIONS FOR USE

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.
- If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

☒ Plaintiff ☐ Defendant ☐ Cross-Complainant ☐ Cross-Defendant

CHRISTINE PETERSEN, an individual; WILLIAM MIMIAGA, an individual; ROBIN GASTON, an individual; PATRICK GASTON, an individual; MARY SERRANO, an individual; SARAH SEBAGH, an individual; RICK ALBRITTON, an individual; DEBORAH ALBRITTON, an individual; VERONICA GREY, an individual; BRENDA MELLA, an individual; JOSELITO MELLA, an individual; MICHAEL MAN, an individual; JUDY LIM, an individual; DAVID CRUZ, an individual; YESENIA CRUZ, an individual; GREGORY BUCK, an individual; CRISTINA PALBICKE, an individual; KHALIL SUBAT, an individual; MANIJA SUBAT, an individual; GENEVIE CABANG, an individual; JULIO GONZALEZ, an individual; LISA A. SIMONYI, an individual; RICK EWALD, an individual; REGINA FAISON, an individual; ALEX IBARRA, an individual; MARIA ELENA DEL CID, an individual; JULIO DEL CID, an individual; MESBEL MOHAMOUD, an individual; MICHAEL MOULTRIE, an individual; WILLIE GILMORE, an individual; PHYLLIS MCCREA, an individual; CECILIA CHAUBE, an individual; MAGDALENA AVILA, an individual; GRICELDA RUANO, an individual; ELISA JORDAN, an individual; LOIS TERRELL SULLIVAN, an individual; GLORIA PORTILLO, an individual; FLORASTENE HOLDEN, an individual; MARCO BADILLA, an individual; MANUELA BADILLA, an individual

Page 1 of 2

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SUM-200(A)

SHORT TITLE: Hairston v. Ally Bank	CASE NUMBER:
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INSTRUCTIONS FOR USE

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List additional parties (Check only one box. Use a separate page for each type of party.):

☐ Plaintiff ☒ Defendant ☐ Cross-Complainant ☐ Cross-Defendant

in its own capacity and as an acquirer of certain assets and liabilities of GMAC, GMAC, a National Banking Association, ALLY FINANCIAL, INC. f/k/a/ GMAC, LLC, a Delaware Corporation; GMAC MORTGAGE GROUP, INC., A Delaware Corporation; RESIDENTIAL CAPITAL, LLC f/k/a RESIDENTIAL CAPITAL CORPORATION, a Delaware Corporation; GMAC-RFC HOLDING COMPANY, LLC d/b/a/ GMAC RESIDENTIAL FUNDING CORPORATION, A Delaware Corporation; RESIDENTIAL FUNDING COMPANY, LLC f/k/a RESIDENTIAL FUNDING CORPORATION, a Delaware Corporation; HOMECOMINGS FINANCIAL, LLC, a Delaware Corporation; EXECUTIVE TRUSTEE SERVICES DBA ETS SERVICES, LLC, a Delaware limited liability company; HOME CONNECTS LENDING SERVICES, LLC, a Pennsylvania limited liability company and Does 1 through 1000, inclusive

Page 2 of 2

Page 1 of 1

CONFORMED COPY
OF ORIGINAL FILED
Los Angeles Superior Court

MAY 09 2012

John A. Gladis, Executive Officer/Clerk
By Dorothy Swain, Deputy
DOROTHY SWAIN

Vito Torchia, Jr. (SBN244687)
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E-mail: HairstonvAlly@BrookstoneLaw.com

Attorneys for Plaintiffs

**SUPERIOR COURT OF THE STATE OF CALIFORNIA
COUNTY OF LOS ANGELES**

BC484385

Case No.:

COMPLAINT FOR:

1. **FRAUDULENT CONCEALMENT**
[VIOLATION OF CIV. CODE §§ 1572,
1709 AND 1710];
2. **INTENTIONAL MISREPRESENTATION**
[VIOLATION OF CIV. CODE §§ 1572,
1709 AND 1710];
3. **NEGLIGENT MISREPRESENTATION**
[VIOLATION OF CIV. CODE §§ 1572,
1709 AND 1710];
4. **UNFAIR COMPETITION [VIOLATION
OF BUS. & PROF. CODE §17200 ET
SEQ.]**;
5. **WRONGFUL FORECLOSURE**
[VIOLATION OF CIV CODE § 2924];
6. **VIOLATION OF TRUTH IN LENDING
ACT, 15 USC §1601 et seq.**
7. **VIOLATION OF APPRAISAL
INDEPENDENCE**
[Violation of 12 U.S.C. §1640 et seq.]

CAROLYN HAIRSTON, an individual;
CHRISTINE PETERSEN, an individual;
WILLIAM MIMIAGA, an individual;
ROBIN GASTON, an individual;
PATRICK GASTON, an individual;
MARY SERRANO, an individual;
SARAH SEBAGH, an individual;
RICK ALBRITTON, an individual;
DEBORAH ALBRITTON, an individual;
VERONICA GREY, an individual;
BRENDA MELLA, an individual;
JOSELITO MELLA, an individual;
MICHAEL MAN, an individual;
JUDY LIM, , an individual;
DAVID CRUZ, an individual;
YESENIA CRUZ, an individual;
GREGORY BUCK, an individual;
CRISTINA PALBICKE, an individual;
KHALIL SUBAT , an individual;
MANIJA SUBAT, an individual;
GENEVIE CABANG, an individual;
JULIO GONZALEZ, an individual;
LISA A. SIMONYI , an individual;
RICK EWALD, an individual;

- 1 -

COMPLAINT

REGINA FAISON, an individual;
 ALEX IBARRA, an individual;
 MARIA ELENA DEL CID, an individual;
 JULIO DEL CID, an individual;
 MESBEL MOHAMOUD, an individual;
 MICHAEL MOULTRIE, an individual;
 WILLIE GILMORE, an individual;
 PHYLLIS MCCREA, an individual;
 CECILIA CHAUBE, an individual;
 MAGDALENA AVILA, an individual;
 GRICELDA RUANO, an individual;
 ELISA JORDAN, an individual;
 LOIS TERRELL SULLIVAN, an individual;
 GLORIA PORTILLO, an individual;
 FLORASTENE HOLDEN, an individual;
 MARCO BADILLA, an individual;
 MANUELA BADILLA, an individual;

Plaintiffs,

vs.

ALLY BANK, N.A., f/k/a GMAC BANK, a Utah Corporation, in its own capacity and as an acquirer of certain assets and liabilities of GMAC; GMAC, a National Banking Association; ALLY FINANCIAL, INC. f/k/a/ GMAC, LLC, a Delaware Corporation; GMAC MORTGAGE GROUP, INC., A Delaware Corporation; RESIDENTIAL CAPITAL, LLC f/k/a RESIDENTIAL CAPITAL CORPORATION, a Delaware Corporation; GMAC-RFC HOLDING COMPANY, LLC d/b/a/ GMAC RESIDENTIAL FUNDING CORPORATION, A Delaware Corporation; RESIDENTIAL FUNDING COMPANY, LLC f/k/a RESIDENTIAL FUNDING CORPORATION, a Delaware Corporation; HOMECOMINGS FINANCIAL, LLC, a Delaware Corporation; EXECUTIVE TRUSTEE SERVICES DBA ETS SERVICES ,LLC, a Delaware limited liability company; HOME CONNECTS LENDING SERVICES, LLC, a Pennsylvania limited liability company

8. VIOLATION OF APPRAISER INDEPENDENCE
 [Violation of 12 C.F.R. §225.65]

[JURY TRIAL DEMANDED]

and Does 1 through 1000 , inclusive

Defendants.

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1
2 Plaintiffs, and each of them, hereby demand a jury trial and allege as follows:
3

4 **NATURE OF ACTION**
5

6 1. Defendant Banks have for the last decade taken the losses of others and used them for
7 their own private gain. That Defendants are in the business of making profit, and are entitled to do so is
8 not at issue. Nor is at issue that Defendants engage in an inherently lucrative business. But it is the
9 lengths to which Defendants have gone, to attain that profit, which is. It is where corporate lust for profit
10 leads corporations and banks to abandon common principles of fair business dealing so well-entrenched in the
11 human consciousness, that they need not even be announced by law, but are inherently apparent to all of
12 us, that the courts *must* intervene – that an example *must* be set. A line must be drawn putting
13 Corporations, Banks, and Defendants herein on notice that where their greed exceeds the extant public
14 need for informed disclosure in business dealings, the law will not sanction.

15 2. With greed as their motive, Defendants set out upon a massive and centrally directed
16 fraud by which Defendants placed homeowners into loans which Defendants *knew* Plaintiffs could not
17 afford, abandoned industry standard underwriting guidelines, and intentionally inflated the appraisal
18 values of homes throughout California for the sole purpose of herding as many borrowers as they could
19 into the largest loans possible which Defendants would then sell on the secondary market at inflated
20 values for unimaginable, ill-gotten profit (wildly surpassing the profit they would make by holding the
21 loans), *knowing that their scheme would cause the precipitous decline in values of all homes throughout*
22 *California*, including those of Plaintiffs herein.

23 3. Like cattle, Plaintiff-borrowers were led to slaughter by Defendants and their greed.
24 Borrowers were intentionally placed in loans which Defendants knew Plaintiffs could not afford, and
25 whose default they knew was a mathematical certainty. Their fraudulent inflation of real estate values
26 throughout the State of California, the demise of which sent real estate values spiraling downwards,
27 caused Plaintiffs to be placed in homes that were immediately upside-down, and to instantly lose their
28

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1 equity – if not their homes altogether. And as a result of these two schemes coupled together, Borrowers
2 were placed into loans far larger than would be supported by the true value of their property or their
3 income. Then, based on these fraudulently inflated loan amounts, Defendants deceptively extracted
4 excessive and unearned payments, points, fees, and interest from Plaintiffs. And as the final coup-de-
5 grace, Defendants then intentionally steamrolled foreclosures upon those borrowers whose very peril
6 was caused by Defendants' fraud in the first place, by charging grossly excessive "foreclosure fees" to
7 line their pockets with ill-gotten profit.

8 4. Simply put, Defendants let their greed get in the way of fair business. Where, as here,
9 corporate greed exceeds the extant and imperative public need for informed disclosure, the law must not
10 sanction. This Court must recognize Defendants' duty to disclose. Without such duties, Banks are
11 effectively granted immunity for their continued future wrongs against the borrowing public who have a
12 right to depend on the fundamental notion of good faith and fair dealing in contractual relationships. No
13 business, particularly one as centrally-important to the American economy as banking, should be
14 allowed to so egregiously deceive its consumers. If Banks are to conduct business, their business *must*
15 *not be* that of fraud and deception.

16 5. It is admitted that this Complaint alleges great harm. But Defendants should not be
17 granted immunity on the grounds that their fraudulent scheme, which envisioned far-reaching, sweeping
18 and inarticulable harms, succeeded in achieving just that.

19 6. It bears emphasizing – that the gravamen of the Complaint is not about the harm and
20 frauds that Defendants have perpetrated on 3rd party investors, but rather the harms and frauds
21 perpetrated upon Plaintiffs herein. The fraud described in the Complaint upon the investor, were merely
22 the *incentive* for Defendants' fraud on Plaintiffs, and only one prong, in Defendants' brazen,
23 intertwined and multi-pronged fraudulent scheme.

24 7. A fair reading of the Complaint, including reasonable inferences from the facts alleged
25 therein, is that the concealment pertained *not only* to the commission of torts and crimes involving third
26 parties, but also to, among other things: (1) the possession of internal reports concluding that if a
27 Plaintiff took a loan from Defendants that Plaintiff would suffer material losses; (2) contrary to its

1 advertising and other broadly disseminated public statements, (i) Defendants had abandoned their
 2 conventional lending business, appraisal, underwriting and lending standards and was now granting
 3 credit as part of an overall unlawful scheme based on insider trading and other frauds that Defendants
 4 knew and expected would gravely damage Defendants, the mortgage market and home values, and (ii)
 5 Defendants now provided mortgages only for the purpose of immediately reselling the mortgage at an
 6 inflated value and without regard to laws intended to protect consumers, such as the Truth in Lending
 7 Act and Patriot Act; (3) Defendants' systematic and intentional inflation of Plaintiffs' property values in
 8 order to approve them for loans which Defendants knew Plaintiffs were not qualified for and would to a
 9 certainty default; (4) undocumented domestic and foreign transfers of multiple interests in the loans and
 10 sourcing of money for the loans, without complying with laws intended to protect consumers, including
 11 the Patriot Act and Truth in Lending Act; and (5) the fact that Defendant had ceased acting as a
 12 conventional money lender and had instead morphed into a fraudulent enterprise. Such information
 13 would be highly material to a borrower's decision to enter into a contract with lenders/Defendants.

14 15 PARTIES

16 17 Defendants

18 8. Defendant Ally Bank, Inc. ("Ally Bank") is a multi-national bank that became a bank
 19 holding company in December 2008. The bank is headquartered in Detroit, Michigan and incorporated
 20 in the State of Utah. The bank is based at 6895 Union Park Center, Midvale, Utah, and is FDIC insured.
 21 Since August 2, 2004 it operated two main offices in the United States, one in Utah and one in
 22 Pennsylvania, and has 616 employees as of June 2009. It also has a Canadian operation, simply called
 23 Ally which operates under Resmor Trust Company, and which is Canadian Deposit Insurance
 24 Corporation insured. Ally Bank is a direct bank that markets to customers offering mortgages, savings
 25 products, certificates of deposit, online savings accounts, money market accounts and interest checking
 26 accounts. Back office operations for Ally Bank and Ally Financial are located in Charlotte, North
 27 Carolina. Ally Bank does business in the State of California.

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1 9. Defendant Ally Financial, Inc. ("Ally"), a leading, multi-national financial services firm
2 with a corporate office center in New York, has approximately \$179 billion of assets and operations in
3 approximately 25 countries. Ally is the parent and sole owner of Defendants GMAC Mortgage Group,
4 Inc. and Residential Funding Services, LLC. Prior to 2010, Ally was known as GMAC, LLC. Ally does
5 business in the State of California.

6 10. Defendant GMAC Mortgage Group, Inc. ("GMACM") is a wholly-owned subsidiary
7 and the mortgage arm of Ally. GMACM is a Delaware corporation with its principal place of business at
8 1100 Virginia Drive, Fort Washington, Pennsylvania 19034. GMACM transacted and is continuing to
9 do business in the State of California.

10 11. Defendant Residential Capital, LLC ("ResCap") is a wholly-owned subsidiary of
11 GMACM and originates, services, and securitizes mortgage loan in the United States, including
12 California. ResCap was incorporated in the State of Delaware and its principal office is located at One
13 Meridian Crossings, Minneapolis, Minnesota 55423. Prior to 2007, ResCap was known as Residential
14 Capital Corporation. ResCap does business in the State of California.

15 12. Defendant GMAC-RFC Holding Company, LLC, doing business as GMAC Residential
16 Funding Corporation ("GMAC-RFC"), is a wholly-owned subsidiary of ResCap and acquires residential
17 mortgages and loans, which it then packages as mortgage-backed securities and sells to institutional
18 investors. GMAC-RFC was incorporated in the State of Delaware and its principal office is located at
19 8400 Normandale Lake Boulevard, Minneapolis, Minnesota 55437. GMAC-RFC transacted business in
20 California.

21 13. Defendant Residential Funding Company, LLC ("RFC") is a wholly-owned subsidiary of
22 GMAC-RFC. RFC is a Delaware corporation. Prior to October 2006, RFC was known as Residential
23 Funding Corporation. RFC was known as Sponsor of Securitization transactions which involve some of
24 the Plaintiffs in this complaint. Defendant RFC is the parent and sole owner of Homecomings Financial,
25 LLC ("HFN"), the originator of loans underlying some of the Plaintiffs in this complaint. Prior to 2006,
26 HFN was known as Homecomings Financial Network, Inc. RFC does business in the State of California.

1 14. Defendant Homecomings Financial, LLC ("HFN") is a wholly-owned subsidiary of RFC.
2 HFN is a Delaware corporation and its principal office is located at 8400 Normandale Lake Boulevard,
3 Minneapolis, Minnesota 55437. Prior to October 2006, HFN was known as Homecomings Financial
4 Network, Inc. HFN is the originator of some of the Plaintiffs loans included in this complaint. HFN
5 continues to do business in the State of California.

6 15. Defendant Executive Trustee Services, LLC ("ETS") is a wholly-owned subsidiary of
7 ALLY. ETS was and is a limited liability company organized and existing under the laws of the State of
8 Delaware, with its principal place of business in Fort Washington, Pennsylvania, and doing business in
9 the State of California and the County of Los Angeles, and has intentionally and maliciously concealed
10 the true names of entities to which Plaintiffs' home loans were transferred by other Defendants. ETS is
11 one of the Defendants' agents which acts as trustee under the deeds of trust securing real estate loans so
12 as to foreclose on property securing the real estate loans held or serviced by the Defendants. The
13 foregoing is part of a scheme by which the Defendants concealed the transferees of loans and deeds of
14 trust, inter alia in violation of California Civil Code § 2923.5, §2934(a) and 15 U.S.C. § 1641, as more
15 fully described herein.

16 16. Defendant Home Connects Lending Services, LLC ("HCLS") is a wholly-owned
17 subsidiary of Ally. Home Connects Lending Services is a limited liability company organized and
18 existing under the laws of the state of Pennsylvania, with its principal place of business in Fort
19 Washington, Pennsylvania, and doing business in the State of California and the County of Los Angeles.
20 Home Connects Lending Services, LLC is a settlement service provider for Ally and assigns and
21 reviews all of Ally's appraisals.

22 17. As used herein the term "ALLY DEFENDANTS" shall refer to all entities owned by Ally
23 Financial. In other words the term "ALLY DEFENDANTS" shall refer to all Defendants in this action
24 with the exception of MERS.

25 18. As used herein the term "BANK DEFENDANTS" shall refer to all Defendants in this
26 action which are all Defendants that have originated loans, namely, GMAC Bank aka Ally Bank,
27

1 GMAC Mortgage, GMAC Residential Funding Corporation, Residential Funding Corporation,
2 Homecomings Financial, LLC.

3
4 ***Relationship Of Defendants***

5 19. At all times material hereto, the business of Defendants was operated through a common
6 plan and scheme designed to conceal the material facts set forth herein from Plaintiffs, from the
7 California public, and from regulators, either directly or as successors-in-interest to other Defendants.

8 20. The concealment was completed, ratified and/or confirmed by each Defendant herein
9 directly or as a successor-in-interest for another Defendant, and each Defendant performed the tortious
10 acts set forth herein for its own monetary gain and as a part of a common plan developed and carried out
11 with the other Defendants, or as a successor-in-interest to a Defendant that did the foregoing.

12 21. Plaintiffs believe and thereon allege that the agents and co-conspirators through which
13 the named Defendants operated included, without limitation, financial institutions and other firms that
14 originated loans on behalf of the Defendants. These institutions acted at the behest and direction of the
15 Defendants, or agreed to participate – knowingly or unknowingly - in the fraudulent scheme described
16 herein.

17 22. Those firms originating loans that knowingly participated in the scheme are jointly and
18 severally liable with the Defendants for their acts in devising, directing, knowingly benefitting from and
19 ratifying the wrongful acts of the knowing participants. Upon learning the true name of such knowing
20 participants, Plaintiffs may seek leave to amend this Complaint to identify such knowing participants as
21 Doe Defendants.

22 23. For avoidance of doubt, such knowing participants include, without limitation, legal and
23 natural persons owned in whole or in part by the Defendants or affiliates thereof; legal and natural
24 persons owning directly or through affiliates financial interests in Defendants; legal and natural persons
25 directly or through affiliates acting pursuant to agreements, understandings and arrangements to share in
26 the benefits of the wrongdoing alleged in this Complaint and knowingly, to at least some degree,

1 committing acts and omissions in support thereof; and legal and natural persons knowingly, to at least
2 some degree, acting in concert with the Defendants.

3 24. As to those legal and natural persons acting in concert without an express legal
4 relationship with Defendants or their affiliates, on information and belief, Defendants knowingly
5 induced and encouraged the parallel acts and omissions, created circumstances permitting and
6 authorizing the parallel acts and omissions, benefited therefrom and ratified the improper behavior,
7 becoming jointly and severally liable therefore.

8 25. As to those legal and natural persons whose acts and omissions in support of the
9 Defendants scheme were unwitting, on information and belief, Defendants knowingly induced and
10 encouraged the acts and omissions, created circumstances permitting and authorizing the parallel acts
11 and omissions, benefited therefrom and ratified the improper behavior, becoming liable therefore.

12 26. To the extent that certain Plaintiffs herein become aware of information that provides a
13 basis for asserting the Defendants herein are liable for the origination of their loans, those Plaintiffs
14 reserve the right to seek leave of this Court to re-assert the appropriate claims herein.

15 27. The true names and capacities of the Defendants listed herein as DOES 1 through 1,000
16 are unknown to Plaintiffs who therefore sue these Defendants by such fictitious names. Each of the
17 DOE Defendants was the agent of each of the other Defendants herein, named or unnamed, and thereby
18 participated in all of the wrongdoing set forth herein. On information and belief, each such Defendant is
19 responsible for the acts, events and concealment set forth herein and is sued for that reason. Upon
20 learning the true names and capacities of the DOE Defendants, Plaintiffs may amend this Complaint
21 accordingly.

22 28. Plaintiffs are informed and believe, and thereon allege, that: (1) the Defendants are liable
23 for all wrongful acts of the companies which Ally acquired prior to the date thereof as the successor-in-
24 interest to those companies; (2) Ally directly and through its subsidiaries and other agents sued herein as
25 Does have continued the unlawful practices of the acquired companies since the dates of their
26 acquisition, including, without limitation thereof, writing fraudulent mortgages as set forth above and
27

1 concealing wrongful acts that occurred in whole or in part prior thereto, and (3) Ally and its subsidiaries
2 are jointly and severally liable as alter egos and as a single, greater unified whole.

3 29. Ally's public disclosures, as reflected in its filings with the SEC, make clear that Ally
4 considers itself both a common enterprise operating as a greater whole and without meaningful
5 distinctions as to its operating units, and the successor to GMAC Mortgage, Homecomings, RFC and its
6 subsidiaries.

7 30. More than 36 months before the filing of this Complaint, Ally completed the purchase of
8 the assets and operations and succeeded to the businesses of various mortgage lenders. The assets of
9 these predecessor businesses purportedly included the loans made to Plaintiffs secured by their real
10 estate that are the subject of this action. Ally can have no greater rights in the assets of these prior
11 businesses than their original owners had. No transfer by any predecessor, on the one hand, to Ally, on
12 the other hand, actually or in fact involved any rights in or to mortgages against any of the properties of
13 Plaintiffs, for the reasons previously alleged.

14 31. The other Defendants followed Ally's directions because they are or were either
15 subsidiaries of Ally, directly or indirectly owned, controlled and dominated by Ally, or because they are
16 in an unequal economic and/or legal relationship with Ally by which they are beholden to Ally and are
17 thereby controlled and dominated by Ally.

18 32. Executive Trustee Services ("ETS") involvement was an essential ingredient in
19 Defendants' conspiracy to defraud (and to commit the other acts alleged herein) in that it was through
20 ETS, the foreclosing trustee, that Defendants were able to force wrongful foreclosures which
21 Defendants knew and intended would be unavoidable, and whose sales resulted in substantial additional
22 profit to Defendants resulting from their assessment of numerous fees associated with initiating or
23 conducting foreclosures including inspection fees, default fees, late fees, advance fees, attorney's fees,
24 and trustee fees. In short Defendants had a motive to wrongfully initiate foreclosures because they made
25 money by doing so through the assessment of excessive, disproportionate and unearned fees, and
26 because Defendants were insured against the losses arising from defaults. ETS was a necessary
27 instrument to make sure that the conspiracy of Defendants got to reap that profit. In furtherance of

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1 these acts ETS wrongfully initiated foreclosures forged recorded documents, executed assignments of
 2 deeds of trust without the authority of the previous beneficiary, and effectuated numerous other
 3 violations of California's non-judicial foreclosure laws, in order to steamroll foreclosures at the direction
 4 of Ally Defendants, and for the benefit of the conspiracy. ETS also violated numerous other laws and
 5 statutes in furtherance of this conspiracy. ETS acted intentionally, and with malice in doing these acts,
 6 for which ETS was paid by handsomely by Defendants.

7 33. Defendant Home Connects Lending Services, LLC ("HCLS"), Ally's Appraisal
 8 Management Company (AMC) was also a necessary and integral element of Defendants' conspiracy to
 9 carry out their fraud. As the owner, Ally exercised its vast influence over HCLS to artificially inflate and
 10 manipulate the values of these properties, including the properties of Plaintiffs, to further its fraud and
 11 increase their profits, in furtherance of their overall conspiracy to defraud. Their purpose was twofold:

- 12 a. First, by falsely inflating said property values, investors were defrauded into
 13 believing their investments in these loans were less risky than they actually were.
 14 This in turn led to more sales and even more profits on the secondary market.
- 15 b. Second, Defendants would then turn around and use these false property valuations to
 16 induce Plaintiffs and other borrowers into entering ever-larger loans on increasingly
 17 risky terms. The result was, again, more profits

18 34. Hand-in-hand, and at the direction of the other Defendants, HCLS could carry out the
 19 fraud without anyone ever finding out. If the appraisals were done by independent appraisers the
 20 homeowners would have found out that the homes they were purchasing or refinancing were being over
 21 valued and that the loans they were obtaining was taking every last bit of equity out of their homes. The
 22 customer never had a choice as to the settlement providers. Ally Defendants controlled and took the
 23 choice out of the customer's hands and directed and collaborated with all their partners to systematically
 24 inflate and disgorge the homeowners of their freedom to choose and suck every last bit of equity out of
 25 their homes. In furtherance of this act they used the manipulated property valuations to seek premiums
 26 on their loans to Plaintiffs, and Secondary Market transactions. Ally Defendants not only defrauded the
 27

1 Plaintiffs, but the rating agencies that graded the paper being sold, the insurance companies who
2 assessed the risk of the loans being insured through loan to valuation risk models and their investors.

3 35. Upon information and belief, though ETS's powers are limited to performing as a trust
4 company, the Defendants, have regularly used ETS to foreclose, as trustee with power of sale, trust
5 deeds on California realty and realty in other states. Such foreclosures are commonly conducted non-
6 judicially. Such foreclosures result in the dispossession of debtors, including certain Plaintiffs herein,
7 and also entail the assertion in certain instances of claims for the deficiency between amounts assertedly
8 owed and the actual sale prices. Such foreclosures are without authority.

9 36. Upon information and belief, ETS is acting under the direct control of Ally Defendants
10 and is an alter ego of Ally. ETS is personally responsible for robo-signing affidavits, executing
11 assignments, and recording of Notice of Defaults and Trustee Sale Notices which are defective and not
12 in accordance to California Law.

13 37. This Complaint seeks significant relief from ETS since its conduct under the direction of
14 Ally Defendant's and the key role that they played caused some Plaintiffs to lose their homes. Through a
15 number of wrongful foreclosure actions they conspired with the other defendants to commit assorted
16 violations of California's Unfair Competition Law. All of the violations done by this specific defendant
17 were made in the State of California against California citizens.

18 ***Plaintiffs***

19
20 38. All plaintiffs listed in the above caption are competent adults and individuals residing in the
21 State of California, who borrowed money from one or more of the Defendants or its subsidiaries or affiliates
22 or successors and assigns between January 1, 2003, and December 31, 2008, secured by a deed of trust on
23 his or her California real estate(s). At all material times hereto, one or more of the Defendants have acted as
24 Servicer or some other control or capacity over processing the loan.

25 Based on information now available to them, fewer than 100 plaintiffs are alleging claims in amounts
26 that would, as to them, equal or exceed the jurisdictional amount for federal jurisdiction under 28
27 U.S.C. § 1332(a).

BACKGROUND & HISTORY OF GMAC

39. General Motors Corporation set up General Motors Acceptance Corporation (GMAC) to be a provider of financing to automotive customer's in 1919. GMAC branches opened in Detroit, New York, Chicago, San Francisco, and Toronto. Since then, the business has expanded to include insurance, online banking, mortgage operations, and commercial finance.

40. Prior to 1985 GMAC's lending operations were concerned mostly with auto loans.

41. In 1985, GMAC formed GMAC Mortgage after it acquired the mortgage loan operations of the Colonial Mortgage Service companies and the servicing arm of the former Norwest Mortgage, Inc. As part of the Norwest purchase, GMAC bought the rights to collect payments on the mortgage portfolio and make payments to investors who own the loans and pay taxes on the loans, collecting fees for the servicing. The portfolio was worth 11 billion at the time and consisted mostly of residential mortgages, though contained a small percentage of commercial mortgages.

42. After GMAC saw its market share in the mortgage lending arena slip well below that of its competitors in the mid-1990s, GMAC made a conscious decision to up its participation in originations, securitizations and servicing of mortgage loans.

43. In 1998 it purchased \$131.24 billion worth of mortgage servicing rights from Wells Fargo and Capstead mortgage, which brought it back amongst the top ten mortgage lenders. This was part of a trend in the industry which saw the consolidation of mortgage businesses among the major banks. Part of GMAC's effort to expand its market share was to push its products wholesale through mortgage brokers and correspondent banks and to invest heavily in the refinance market which was booming at the time.

44. In subsequent years, the division acquired additional mortgage-related operations, including ditech.com in 1999 which was one of California's largest mortgage lenders and an aggressive marketer of higher-risk home-equity loans. When the company was acquired then CEO of Ditech.com J. Paul Reddam stated that the sale to GMAC "gives us all the capital we need to grow". In a separate statement he stated "I think it gives us a lot of stability for good times and bad and allows us to be more aggressive in our lending practices."

1 45. In 2000, GMAC was given conditional approval to form GMAC Bank.

2 46. In 2005 the division was reorganized into Residential Capital (ResCap). By this time, the
3 company was heavily into subprime lending.

4 47. In 2006, General Motors Corporation sold a 51% interest in GMAC to Cerberus Capital
5 Management, a private equity company. (The next year, Cerberus acquired Chrysler Corporation.) Also
6 in 2006, GMAC divested a majority stake of GMAC Commercial Holdings, its real estate division, to a
7 trio of investors — Goldman Sachs, KKR and Five Mile Capital Partners — thereby creating Capmark
8 Financial Group. Capmark later filed for bankruptcy and was acquired in part jointly by Leucadia and
9 Berkshire Hathaway.

10 48. GMAC Home Services is the parent for GMAC Real Estate, formed by the purchase of
11 Better Homes and gardens Real Estate in 1998, and GHS Mortgage. Brookfield Residential Property
12 Services purchased the GMAC Home Services business in September 2008. Brookfield is a wholly
13 owned subsidiary of Brookfield Asset Management, a global asset manager located in Toronto, Canada.
14 Ally Financials subsidiary bank in the U.S., Ally Bank, offers savings products, including certificates of
15 deposit (CDs), online savings accounts, interest checking accounts and money market accounts. ResMor
16 Trust Company offers Ally-branded deposit products in Canada, including online savings, guaranteed
17 investment certificates (GIC) and tax free products. Ally Bank and ResMor Trust Company are
18 members of the Federal Deposit Insurance Corporation and Canadian Deposit Insurance Corporation
19 respectively.

20 49. On December 29, 2008, the United States Department of the Treasury invested \$5 billion
21 in GMAC from its \$700 billion Troubled Asset Relief Program (TARP).

22 50. On May 15, 2009, GMAC's banking unit changed its name to Ally Bank.

23 51. On May 21, 2009, the U.S. Treasury announced it would invest an additional \$7.5 billion
24 in GMAC LLC, which gave the U.S. government a majority stake in the company.

25 52. On December 30, 2009, the U.S. Treasury department said that they would invest another
26 \$3.8 billion in GMAC because the company had been unable to raise additional funds in the private
27 sector. This raised the total government investment in GMAC to \$16.3 billion.

1 53. On May 10, 2010, GMAC Inc. announced that it re-branded itself as Ally Financial Inc.

2 54. On December 30, 2010, the U.S. Treasury announced it would be converting \$5.5 billion
3 of interest-bearing preferred Ally stock into common equity.

4 55. On March 31, 2011, Ally Financial filed with the SEC for an initial public
5 offering,¹² although this has reportedly been delayed by the stock market volatility of summer 2011.

6 56. On November 9, 2011, the bank announced it was considering filing for bankruptcy-
7 protection for its ResCap mortgage unit, after the unit's loan write-downs of around half a billion dollars
8 brought it close to the legally required net asset value threshold of \$250 million.

9 57. As of January, 2012, TARP had about \$12 billion invested in Ally.

10
11 ***A Mandate for Growth and More Profit – But At What Cost?***

12 58. In 1991 “we were 100 percent retail,” Hughes recalls. The company had traditionally
13 relied entirely on retail originations through its GMAC Mortgage branches spread across the country.
14 Loan officers at these branches called on what is probably the world's largest affinity group--the
15 hundreds of thousands of people who are part of the General Motors (GM) family of employees,
16 retirees, suppliers and their employees, dealers and their employees, and others that might be reached
17 through word of mouth. This reliable base of business gives GMAC Mortgage a leg up in retail that no
18 other mortgage banker can currently duplicate, according to Hughes.

19 59. It was clear that the company would have to venture into wholesale or correspondent
20 lending if it wanted to be a consolidator, since those channels together constitute roughly 60 percent of
21 the industry's originations, according to Barry J. Bier, executive vice president of business lending at

22
23
24 ¹² Ally Financial files for an IPO Renaissance Capital

1 GMAC Bank in Horsham. GMAC Bank, started in 2001, is a subsidiary of GMAC Residential. So, in
 2 1998 the company started up a de novo lending unit to offer GMAC mortgage products to correspondent
 3 banks and thrifts, mortgage brokers and builders.

4 60. Due to their desire to expand and consolidate an ever growing industry they threw
 5 caution into the wind and set out to dominate the industry by any means necessary regardless of the
 6 homeowners that they hurt.

7 61. The reinvention of GMAC Mortgage grew out of changes in the mortgage banking
 8 industry in the mid-1990s. During that time it became clear that players in the market would either have
 9 to become consolidators or fall quickly behind other major competitors and lose out on the growing
 10 advantage of size. In short, it became a market where one either became a consolidator or eventually
 11 might be consolidated.

12 62. GMAC also did not have a significant consumer-direct channel that would bring in
 13 customers outside the GM family by telephone or Internet. To diversify into that lower-cost form of
 14 origination, GMAC acquired Ditech in 1999,³⁸ a web-based platform to offer mortgage products and
 15 services online.³⁹ Ditech was a brand that allowed GMAC to originate loans quicker and at lower cost by
 16 dealing directly with the consumer over the phone and internet, according to Ditech.com's general
 17 manager.⁴⁰ Ditech was a pioneer in offering 125 percent loans, in which the borrower could get more
 18 than the property was worth. It specialized in low-documentation mortgages, which became known as
 19 "liar's loans" because many loan officers falsified borrower's incomes.⁴¹ GMAC adopted an aggressive
 20 marketing strategy with Ditech (with the slogan: "Lost another loan to Ditech!") and in 2003 did \$23

21
 22 38 <http://www.california-mortgage-loans.us/company-gmac-mortgage.php> "GMAC Mortgage Corporation Historical Information"

23 39 <http://www.findbankonline.com/gmac/> - "GMAC"

24 40 <http://www.thefreelibrary.com/How+GMAC+built+a+lending+powerhouse%3a+GMAC+Mortgage+has+surged+into...-a0116855906>

25 41 http://www.nytimes.com/2008/05/09/business/09norris.html?_r=1&scp=1&sq=ditech&st=nyt&oref=slogin

1 billion in mortgage originations, from 1.6 million phone calls and millions of daily Web site hits,
2 according to Phil Armstrong, Ditech's vice president of marketing. The CalDirect brand was a second
3 consumer-direct channel, created by GMAC in 2003, to focus on upscale borrowers in California.

4 63. GMAC's entire mortgage operation was reorganized into Residential Capital (ResCap),
5 created in 2004. The company through its subsidiary, GMAC Mortgage LLC, originates and services
6 residential mortgages under the GMAC Mortgage and Ditech brand names. It also provides capital to
7 other originators of mortgage loans.

8 64. GMAC was one of the first lenders to securitize and sell "jumbo mortgages" (loans that
9 do not conform to purchasing and securitization guidelines adhered to be Fannie Mae and Freddie Mac)
10 on the secondary mortgage market. In addition to originating its own loans, GMAC purchased these
11 loans on the secondary mortgage market from other originators which it then packed into mortgage
12 backed securities. Jumbo mortgages typically carried higher interest rates and fees and were generally
13 purchased by low income borrowers. Lending to low income borrowers was encouraged in part by the
14 Community Reinvestment Act, which mandated that lenders lend to low income homeowners.

15 65. For GMAC, the lessons of consolidation came quick and hard. After 1995, the big push
16 for consolidation began to knock GMAC Mortgage out of the ranks of the top 10 mortgage servicers and
17 loan originators. Between 1995 and 1997, for example, GMAC's servicing portfolio ranking fell from
18 eighth place to 13th place, according to data compiled by Inside Mortgage Finance, Bethesda, Maryland.
19 The train was leaving the station for GMAC Mortgage, which had become part of the GMAC family a
20 decade earlier in 1985 with the acquisition of Colonial Mortgage from Philadelphia National Bank and
21 the acquisition of a servicing platform in Waterloo, Iowa, from Norwest Mortgage.

22 66. After 1995, GMAC fell even further behind in the battle for market share of loan
23 originations, as the consolidators began to expand their lending capabilities through third parties --
24 brokers and correspondents--in order to provide a pipeline of servicing rights to grow their servicing
25 portfolios. In the race to grow the servicing portfolio, GMAC's position fell dramatically, from seventh
26 place in 1995 to somewhere below the top 30 in 1996, according to Inside Mortgage Finance. This
27 happened even though GMAC's originations rose from \$2.41 billion in 1995 to \$3.7 billion in 1996. In

1 1997, GMAC crawled back into the top 30 ranks at 28th place, with \$5.08 billion in originations,
2 according to Inside Mortgage Finance.

3 67. Similarly, GMAC Mortgage began to fall behind as a top servicer, falling from third
4 place in 1989, with a servicing portfolio of \$29.7 billion, to eighth place in 1995 and 13th in 1997, with
5 a portfolio of \$57.9 billion, according to Inside Mortgage Finance. After experiencing its "A-ha!"
6 moment, GMAC set about becoming a serious contender in the servicing consolidation game. In 1997,
7 GMAC acquired enough mortgage servicing rights (MSRs) from Capstead Mortgage and Fargo
8 Mortgage to push it back into sixth place in 1998 with \$131.24 billion. It was also helped by the launch
9 of its wholesale operation that year.

10 68. GMAC Mortgage has remained among the top 10 servicers since 1998, even as
11 consolidation has intensified. At year-end 2003, GMAC's portfolio stood at \$201.19 billion, according
12 to Inside Mortgage Finance, putting its rank among servicers at eighth place.

13 69. Over the last several months, GMAC has migrated its servicing portfolio to what it calls a
14 new debt service utility (DSU). The underlying technology is Mortgage-Serv, from Brookfield,
15 Wisconsin-based Fiserv Inc. The new servicing system will set the stage for more aggressive growth,
16 lower costs and better customer service, according to Tony Renzi, GMAC's vice president of national
17 loan administration. The company has servicing centers at Waterloo, Iowa; Shelton, Connecticut; and
18 Mission Hills, California.

19 70. GMAC's growth strategy centers on a preference for growing by flipping existing
20 customers and tapping into their vast dealer and employee network to spur their growth. "Flipping"
21 means expanding the level of originations in all channels through an increased sales force and sales
22 effort aimed at all distribution channels mainly existing clients and their employee network..
23 "Acquisitions don't play a big role in our strategy," Applegate says, "We'll look for things selectively
24 going forward [to acquire] to continue to grow the business, but it's going to be more organic growth
25 than it will be an acquisition-based strategy."

26 71. Applegate notes that acquisitions usually bring with them some level of redundancy,
27 especially now that GMAC has three strong channels: its retail branches, Ditech.com's consumer-direct

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1 channel and its wholesale channel for correspondents and brokers. "Almost any transaction ends up in
2 my mind being a fairly high risk if it is done on a large scale, because the customer base is global and
3 the infrastructure is not," says Applegate. It also requires the merger of different operational systems and
4 technologies, which distracts the company away from its primary goal of building more sales by
5 expanding the sales force to bring in more customers, Applegate says.

6 72. The senior management team views GMAC's corporate culture as essential to its success
7 in mortgage banking, according to Applegate. With large acquisitions, GMAC would face the task of
8 incorporating different corporate cultures. "We have a culture, and the culture's very important. We're
9 very customer service--oriented, and you have to be selective of who you bring into the party,"
10 Applegate says. When rates begin to rise, Applegate expects to see regional acquisition opportunities
11 that might be attractive for GMAC, as rising interest rates hit marginal operations and lead to further
12 consolidation of the industry.

13 73. Ally announced on May 1, 2009 that it had promoted Thomas (Tom) Marano to CEO of
14 Mortgage Operations and Capital Markets Executive. Mr. Marano is famous for e-mails that were
15 uncovered when he left Bear Stearns a nearly bankrupt investment banking firm at which he worked for
16 nearly 25 years. His infamous e-mails described loans that he personally securitized and packaged to
17 investors as "**Sacks of Shit**".

18 74. These so called "**Sacks of Shit**" are now subject to many law suits filed by homeowners
19 who were on the other end of his "**Shitty Loans**", as described in his e-mails to colleagues.

20 75. Advances in technology provided growing economies of scale for larger servicing
21 companies. Lower per-loan costs and greater efficiencies helped improve the ability of consolidators to
22 competitively price mortgages, which, in turn, helped attract more customers and increased the volume
23 of originations. Thus, an industry in which no player held a defining share of the market was on the
24 brink of a battle for the survival of the biggest and fittest.

25 76. By focusing on "flipping," GMAC began churning its pipelines to focus on their *existing*
26 clients and targeting them to refinance or move into even larger homes and bigger loans regardless as to
27 whether they could afford to pay it back. Their goal was to become the "Wal-Mart" of banking, catering

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1 to middle and lower income Americans, and “helping” the less well-off buy homes. During this period
 2 of time Ally Defendants held itself out to the public, including to Plaintiffs, as a well-run, prudent bank
 3 that was a pillar of its community and an example to its employees, but starting about 2003, Ally
 4 Defendants formalized a strategy that it had begun to implement as part of a movement from low risk to
 5 high risk home loans. That move to high-risk-lending was motivated by three little words: “**Gain on**
 6 **Sale.**”

7 77. **Gain on sale** is a measure of the profit when a loan is sold on the secondary markets. In
 8 2003, Applegate began his shift to Higher Margin Products and pushed for a consolidation within the
 9 banking industry to gain market share. The shift they were referring to was the shift away from less
 10 profitable government loans, to the most profitable Option ARM, home equity and subprime loans.
 11 Subprime loans, typically priced with an interest rate at least 150 basis points (1.5%) above a bank’s
 12 borrowing cost are eight times more profitable for a bank than a conventional loan.

13 78. Rapidly, these intertwined schemes grew into a brazen plan to disregard underwriting
 14 standards, fraudulently inflate property values, and induce Plaintiffs into risky mortgage products-
 15 county-by-county, city-by-city, person-by-person, in order to take business from legitimate mortgage
 16 providers, and moved on to massive securities fraud hand-in-hand with concealment from, and
 17 deception of, Plaintiffs and other mortgagees on an unprecedented scale.

18 79. From as early as 2003, Ally Defendants senior management knew the scheme would
 19 cause a liquidity crisis that would devastate Plaintiffs’ home values and net worths. But they did not
 20 care.

21 80. GMAC’s risky lending in the early years of the 2000’s increased from 5% to 30% over
 22 the evaluation period for the Office of Thrift Supervision’s report on compliance with the CRA in 2003.
 23 The evaluation stated that GMAC “significantly exceeded those requirements” in lending to low and
 24 moderate income borrowers. During this period GMAC mortgage lending was so profitable that GMAC
 25 sought to distance the company’s mortgage sector from its trouble auto lending sector, and thus created
 26 holding company Residential Capital, LLC. for all of GMAC’s mortgage operations.

1 81. In 2006, General Motors sold a 51% share of GMAC to the Japanese Bank Aozora for
 2 \$7.4 billion. Aozora itself is owned by the Cerberus investment group. In 2007, GMAC's portfolio of
 3 loans held for investment was comprised 62% of subprime mortgages, and because of the mortgage
 4 crisis, it was left with no market to off load them. Cerberus reduced its stake in GMAC from 51 percent
 5 to its current minority position in December 2008, part of the condition that led to the financing
 6 company's conversion to a bank holding company and access to over \$5 billion in TARP funds.

7 82. With its business lending and consumer-direct arms added to its retail business, GMAC
 8 had, in fact, reinvented itself and adopted a new business model that has driven production levels from
 9 \$5 billion in 1997 to \$115 billion last year. The company expects to originate \$65 billion this year, as
 10 the refinance wave recedes. Meanwhile, the size of GMAC's servicing portfolio has surged to 2 million
 11 loans, representing roughly \$200 billion in original principal balances.

12
 13 **ALLY CEASED ACTING AS A CONVENTIONAL MONEY LENDER**
 14 **AND INSTEAD MORPHED INTO AN**
 15 **ENTERPRISE ENGAGED IN SYSTEMATIC FRAUD**
 16

17 83. During the 1980s and 1990s, the mortgage securitization business grew rapidly, making it
 18 possible for mortgage originators to make more loans than would have been possible using only the
 19 traditional primary source of funds from deposits. During that period, Ally made loans in accordance
 20 with its stated underwriting and appraisal standards.

21 84. Under the traditional mortgage model, which Ally and Defendants originally subscribed
 22 to, a mortgage originator originated loans to borrowers, *held* the loans to maturity, and therefore retained
 23 the credit default risk. As such, under the traditional model, the mortgage originator had a financial
 24 incentive to ensure that (i) the borrowers had the financial ability to repay the loans, and (ii) the
 25 underlying properties had sufficient value to enable the mortgage originator to recover its principal and
 26 interest if the borrowers defaulted on the loans.

1 85. Traditionally, mortgage lenders financed their mortgage business primarily using funds
2 from depositors, retained ownership of the mortgage loans they originated, and received a direct benefit
3 from the income flowing from the mortgages. When a lender held a mortgage through the term of the
4 loan, it received revenue from the borrower's payments of interest and fees, and also bore the risk of loss
5 if the borrower defaulted and the value of collateral was not sufficient to repay the loan. As a result of
6 this "**originate to hold**" model, the lender had an economic incentive to verify the borrower's
7 creditworthiness through prudent underwriting and to obtain an accurate appraisal of the value of the
8 underlying property before issuing the mortgage loan.

9 86. With the advent of securitization, the traditional "**originate to hold**" model gave way to
10 the "**originate to sell**" model, in which mortgage originators sold the mortgages and transferred credit
11 risk to their investors through the issuance and sale of Mortgage Backed Securities. Securitization
12 concurrently provided lenders like Ally with an incentive to increase the number of mortgages they
13 issued and reduced their incentive to ensure the mortgages' credit quality.

14 87. With the aforementioned mandate for growth as the backdrop and incentive for their
15 fraud, Defendants abandoned the traditional model of "**originate to hold**" and instead adopted the much
16 more lucrative "**originate to sell**" model, and in the early 2000's Ally began to systematically disregard
17 its stated underwriting guidelines in an effort to originate an unprecedented number of loans for
18 securitization.

19 88. But to feed its investors and continue to make such never-before-seen profits, Defendants
20 needed more borrowers. In turn, Bank Defendants began disregarding their own underwriting standards,
21 and approving borrowers who were grossly under-qualified, in the name of getting as many loans out the
22 door, and sold to investors for a profit, as possible.

23 89. In fact they *preferred* under qualified borrowers. Because Defendants had taken out
24 insurance policies against the possibility of default, GMAC and its co-conspirators (Defendants herein)
25 would get paid in the event of a borrower's default. In fact, in many cases, Defendants had taken out
26 numerous redundant policies on the same property, so that when default occurred, Defendants were
27 getting paid out multiple times – they weren't just breaking even, they were *actually turning a profit*

1 when borrowers defaulted. In other words, Defendants had an *incentive* to place borrowers into
2 impossible loans, because by doing so they made a lot of money.

3 90. Rapidly, these two intertwined schemes grew into a brazen plan to disregard underwriting
4 standards and fraudulently inflate property values – county-by-county, city-by-city, person-by-person –
5 in order to take business from legitimate mortgage-providers, and moved on to massive securities fraud
6 hand-in-hand with concealment from, and deception of, Plaintiffs and other mortgagees on an
7 unprecedented scale.

8 91. It is now all too clear that this was the ultimate high-stakes fraudulent investment scheme
9 of the last decade. Couched in banking and securities jargon, the deceptive gamble with consumers’
10 primary assets – their homes – was nothing more than a financial fraud perpetrated by Defendants and
11 others on a scale never before seen.

12 92. To further this scheme, Ally, using its size and prominent market share, began
13 systematically creating false and inflated property appraisals throughout California, hand-in-hand with
14 the other Defendants herein, namely HCLS. The purpose was twofold:

- 15 a. First, by falsely inflating said property values, investors were defrauded into believing
16 their investments in these loans were less risky than they actually were. This in turn
17 led to more sales and even more profits on the secondary market.
18 b. Second, Defendants would then turn around and use these false property valuations to
19 induce Plaintiffs and other borrowers into entering ever-larger loans on increasingly
20 risky terms.

21 93. In a scathing complaint filed by the Federal Housing Finance Agency on September 2,
22 2011 they outlined how this brazen plan worked. Ally would use their in-house or contract
23 appraisers at Home Connects Lending Services to artificially inflate Plaintiff’s home values in order for
24 their loans to be used in Securitization transactions. According to that complaint, “an inflated appraisal
25 will understate, sometimes greatly, the credit risk associated with a given loan”, mainly our Plaintiffs’
26 homes.

1 94. These inaccuracies with respect to their Loan-to-Values ratios also indicate that the
2 representations that were made to them were false and that at Ally's direction appraisal practices were
3 unsound. Ally and their affiliates furnished appraisals to the Plaintiff's that they understood were
4 inaccurate and that they knew bore no reasonable relationship to the actual value of the underlying
5 properties.

6 95. According to the Financial Crisis Inquiry Commission (FCIC), they identified "inflated
7 appraisals" as a pervasive problem at Ally during the period of the Securitizations in the time span
8 mentioned in this complaint, and determined through its investigation that appraisers were often
9 pressured by mortgage originators, among others, to "produce inflated results".

10 96. From as early as 2005, Ally's senior management *knew* the scheme would cause a
11 liquidity crisis that would devastate Plaintiffs' home values and net worths. But, they didn't care,
12 because their plan was based on insider trading – pumping for as long as they could and then dumping
13 before the truth came out and Plaintiffs' losses were locked in.

14 97. Defendants, and each of them, wrongfully acted and continue to act as if they are either
15 the owner, beneficiary, successor, assignee or servicer, or have some other right, title, or interest in
16 Plaintiffs' notes and deeds of trust, when, in reality, they have no basis to assert any such right, title or
17 interest.

18 98. This action seeks remedies for the foregoing improper activities, including a massive
19 fraud perpetrated upon Plaintiffs and other borrowers by the Defendants' business that devastated the
20 values of their residences, in most cases resulting in Plaintiffs' loss of all or substantially all of their net
21 worth.

22 99. The Defendants' business premise (although concealed from the Plaintiffs) was to leave
23 the borrowers, including Plaintiffs, holding the bag as the Defendants used the Plaintiffs and other
24 borrowers as pawns in massive securities games and fodder to feed its fraud on investors perpetrated on
25 a global scale. This massive fraudulent scheme was a disaster both foreseen by the Defendants and
26 waiting to happen. Defendants knew it, and yet Defendants still induced the Plaintiffs into their scheme
27

1 without telling them. In fact, had the Plaintiffs been aware of the true facts which the Defendants
2 concealed and failed to disclose, they would not have entered into these transactions.

3 100. At the very least, at the time of entering into the notes and deeds of trust referenced
4 herein with respect to each Plaintiff, the Defendants were bound and obligated to fully and accurately
5 disclose to each borrower, including each Plaintiff herein, that the loan and mortgage being offered to
6 the Plaintiff was, in fact, part of a massive fraud that the Defendants knew would result in the loss of the
7 equity invested by each Plaintiff in his or her home, the severe impairment of each Plaintiff's credit
8 rating, and the other damages described in this Complaint

9 101. Since the homes of Plaintiffs herein were Ally's main target, this scheme led directly to a
10 mortgage meltdown for Plaintiffs in this complaint that was substantially worse than any economic
11 problems facing Defendants' borrowers in the rest of the United States.

12 102. As a result of Defendants' improper scheme, Plaintiffs lost their equity in their homes,
13 their credit ratings and histories were damaged or destroyed, and Plaintiffs incurred material other costs
14 and expenses, described herein. At the same time, Defendants took from Plaintiffs and other borrowers
15 billions of dollars in interest payments and fees and generated billions of dollars in illegal and
16 fraudulently obtained profits by selling their loans at inflated values and using the loans as collateral for
17 fraudulent swaps.

18 103. Further as a result of Defendant's (1) artificial and fraudulent inflation of Plaintiffs'
19 property values, and property values throughout the State of California, as well as (2) Defendants'
20 abandonment of their own as well as industry standard underwriting guidelines, coupled with (3)
21 Defendants incentive to package and sell as many dollars' worth of loans as they could to the secondary
22 market, Defendants placed Plaintiff-borrowers into loans which were considerably larger than were
23 justified by (a) the *true* uninflated valued of their properties, (b) Plaintiffs true uninflated incomes and
24 (c) by Defendants own underwriting guidelines. As a result of Plaintiffs were placed into larger loans
25 than they could afford or should have been placed into. The additional fees, points and interests paid as a
26 result of the higher/inflated loan amounts constitute damages, and legally cognizable sources of
27 restitution.

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104. Further, Defendants either directly or through their subsidiaries, including ETS, often charged fees associated with initiating or conducting the foreclosures resulting from their fraudulent lending including inspection fees, default fees, late fees, advance fees, attorney fees, and trustee fees. In short, Defendants made money by wrongfully initiating foreclosures against Plaintiffs herein. The award of damages or restitution for these unmerited fees obtained through deceit is proper.

THE FRAUDULENT APPRAISAL PROCESS

105. An accurate appraisal performed pursuant to a legitimate appraisal process is critical to calculating the loan-to-value ("LTV") ratio, a financial metric commonly used to evaluate the risk associated with a mortgage, and which would also be used as part of the valuation of a Mortgage Backed Security (which were sold on the secondary market for profit). The LTV ratio expresses the amount of the mortgage or loan as a percentage of the appraised value of the collateral property. For example, if a borrower seeks to borrow \$90,000 to purchase a home appraised for \$100,000, the LTV ratio would be \$90,000 divided by \$100,000, or 90% - which was viewed in the industry as a risky loan. Typically any loan over 80% LTV was considered risky, and would require the purchase of "Mortgage Insurance" to insure against the additional risk associated with such high LTV loans. The idea being that a high LTV means that a borrower has invested little of his own money in the property, and is thus more likely to walk away from the property when things get tough. Now imagine the above scenario with a slight modification - instead of the above property being appraised at \$100,000 dollars, the appraisal was manipulated to reflect that the home was instead \$112,500, now the Loan-to-Value ratio would appear as a much safer, and less risky 80% LTV (\$90,000 Loan divided by \$112,500 property value = 80%).

106. From an investor's perspective, a high LTV ratio represents a greater risk of default on the loan, which means they are unwilling to pay as much for that loan as they would one which was less risky. This is true for a number of reasons. First borrowers with a small equity position in the underlying property have "less to lose" in the event of default. Second, even a slight drop in housing prices might cause a loan with a high LTV ratio to exceed the value of the underlying collateral, which

1 might cause the borrower to default and would prevent the issuing trust recouping its expected return in
2 the case of foreclosure and subsequent sale of the property.

3 107. From the **Defendant bank's perspective**, because of their shift from the "originate to
4 hold" model to the "originate to sell" model, Defendant was incentivized to enter into as many loans as
5 possible to sell on to the secondary market for profit. Because they weren't holding these loans anymore,
6 Defendants held no risk – they had no reason to ensure that the borrower was adequately qualified, or
7 more importantly, in the context of *this* discussion, that the property had sufficient value, because
8 Defendants immediately turned around and sold that loan. Here's where things take a turn for the worst
9 – because investors were willing to pay more for less risky loans (lower LTV loans), Defendants were
10 given an incentive to fraudulently inflate the appraisal values of their property, thus making the
11 collateral (the subject property) of the loan seem safer to the investor, and thus more valuable to them.
12 More value to the investors means more money in Defendants pockets. And so it began, Defendants
13 quickly embarked on a scheme to inflate their appraisals, and more broadly, property values throughout
14 the State of California, because, in short, they made a *lot more money by doing so*.

15 108. At Ally Defendants' behest, and at their direction, Home Connects Lending Services
16 began systematically inflating the valuations they rendered upon the subject properties of each loan,
17 including the loans of Plaintiffs herein. As is common knowledge in the real estate industry, appraisers
18 take the value of other nearby homes (called comparables aka "comps") into account in determining the
19 value of the homes they appraise. **These inflated appraisals and home valuation conducted by Ally**
20 **and HCLS then acted as comps upon which numerous other appraisers based their valuations of**
21 **other homes. The results were a vicious self-feeding exponential cycle, both expected and**
22 **intended by Defendants. Ally's inflated appraisals caused other homes to be valued for more than**
23 **they were worth, which in turn acted as the predicate for even higher appraisals and which caused**
24 **even more homes to be valued for more than they were worth.** The inevitable and intended result of
25 Defendants' conspiracy was the creation of a super-heated pricing bubble in the real estate economy,
26 created by and at the direction of Defendants, designed to manipulate and inflate property values, and
27 effectuated for the sole purpose of lining Ally's (and other Defendants') pockets with money. The harm

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1 it inflicted to Plaintiffs herein, California's real estate economy, and more broadly, the American
2 economy mattered little. Defendants were making money and plenty of it.
3 Defendants had another reason for driving the prices of real estate up – by doing so Defendants created
4 the illusion of a naturally appreciating real economy, which resulted in a purchase *and* refinance boom –
5 which meant more loans for Defendants, and thus more money.

6 109. From the **Borrower's perspective** (Plaintiffs herein), the harm was five-fold:

- 7 a. The hyper-inflated property values intended and caused Plaintiffs to pay more for
8 their homes (or to refinance their homes for more) than they were truly worth. When
9 the market corrected itself, Plaintiffs immediately suffered a substantial loss of
10 equity.
- 11 b. The hyper-inflated property values also caused Plaintiffs to pay substantially higher
12 property taxes.
- 13 c. Defendants also used these inflated values, to induce Plaintiffs and other borrowers
14 into entering ever-larger loans on increasingly risky terms. The result was more
15 money for Defendants.
- 16 d. With the inflated property values as their predicate, Defendants placed Plaintiffs into
17 inflated loan amounts, unjustified by the true *uninflated* value of Plaintiffs' property.
18 Defendants used these intentionally inflated loan amounts to charge Plaintiffs even
19 more interest, points and fees, than would have been proper under the terms of a non-
20 inflated loan value. The result was, shockingly, even more money for Defendants.
- 21 e. The resultant higher payments coupled with the housing crash (both known if not
22 intended by Defendants) resulted in Plaintiffs' inevitable default, wreaking havoc
23 with their credit, and upon which Defendants charged a host of excessive fees (trustee
24 fees, default fees, cleanup fees, inspection fees, late fees, advance fees, and attorney
25 fees) all of which were marked up dramatically. In short, Defendants couldn't lose;
26 they were making money no matter what, and were benefitting from Plaintiffs'
27 default. By tossing on so many fees Defendants made it impossible for Plaintiffs to
28

1 be able to ever pay off their "default" amounts. Why? Because Defendants made
 2 money by doing so. By making it impossible for Plaintiffs to pay off their unilaterally
 3 imposed default amounts, Defendants could come in and scoop up whatever equity
 4 Plaintiffs had left in the property. It was a win win win scenario.

5 110. Many mortgage loan originators, including Ally and Defendants herein, allowed the sales
 6 personnel or account executives to order and control the appraisal process. These personnel were
 7 typically on a commission-only pay structure and were therefore motivated to close as many loans as
 8 possible. These sales personnel and account executives would pressure appraisers to appraise properties
 9 at artificially high levels or they would not be hired again, and were afforded the ability to do so by the
 10 very policies and procedures explicitly set forth by Ally and Defendants. According to the April 7, 2010
 11 FCIC testimony of Richard Bitner, a former executive of a subprime mortgage originator for 15 years
 12 and the author of the book *Confessions of a Subprime Lender*, "the appraisal process [was] highly
 13 susceptible to manipulation, lenders had to conduct business as though the broker and appraiser couldn't
 14 be trusted, [and] either the majority of appraisers were incompetent or they were influenced by brokers
 15 to increase the value." He continued:

16 To put things in perspective, during my company's history, half of all the loans we
 17 underwrote were overvalued by as much as 10%. This means one out of two appraisals
 18 were still within an acceptable tolerance for our end investors. Our experiences showed
 19 that 10% was the most an appraisal could be overvalued and still be purchased by
 20 investors. Another quarter that we reviewed were overvalued by 11-20%. These loans
 21 were either declined or we reduced the property to an acceptable tolerance level. The
 22 remaining 25% of appraisals that we initially underwrote were so overvalued they defied
 23 all logic. *Throwing a dart at a board while blindfolded would've produced more accurate*
 24 *results*

25 111. Mr. Bitner testified about the implications of inflated appraisals:

26 **If multiple properties in an area are overvalued by 10%, they become comparable**
 27 **sales for future appraisals. The process then repeats itself.** We saw it on several
 28 occasions. We'd close a loan in January, and see the subject property show up as a
 comparable sale in the same neighborhood six months later. Except this time, the new
 subject property, which was nearly identical in size and style to the home we financed in
 January, was being appraised for 10% more. Of course, demand is a key component to
 driving value, but the defective nature of the appraisal process served as an accelerant.

1 112. Mr. Bitner testified that the engine behind the increased malfeasance was the Wall Street
2 Banks: “[T]he demand from Wall Street investment banks to feed the securitization machines coupled
3 with an erosion in credit standards led the industry to drive itself off the proverbial cliff.”

4 113. Alan Hummel, Chair of the Appraisal Institute, testified before the Senate Committee on
5 banking that the dynamic between mortgage originators and appraisers created a “terrible conflict of
6 interest” where appraiser “experience[d] systemic problems of coercion” and were “ordered to doctor
7 their reports” or they might be “placed on exclusionary or ‘do-not-use’ lists.” Too often, this pressure
8 succeeded in generating artificially high appraisals and appraisals being done on a “drive-by” basis
9 which appraisers issued their appraisal without reasonable bases for doing so.

10 114. A 2007 survey of 1,200 appraisers conducted by October Research Corp., which
11 publishes *Valuation Review*, found that 90% of appraisers reported that mortgage brokers and others
12 pressured them to raise property valuations to enable deals to go through. This figure was nearly double
13 the findings of a similar study conducted just three years earlier. The 2007 study also “found that 75% of
14 appraisers reported ‘negative ramifications’ if they did not cooperate, alter their appraisal, and provide a
15 higher valuation.”

16 115. Because HCLS was owned by Ally, Ally and Defendants herein directed HCLS as their
17 alter ego to provide the results requested, or engaged in a practice of pressuring and intimidating
18 appraisers into using appraisal techniques that met Ally and Defendants’ business objectives even if the
19 use of such appraisal technique was improper and in violation of industry standards. Ally black-listed
20 appraisers who did not provide appraisal reports with Ally’s expectations.

21 116. This coercion to fraudulently inflate appraisal values was particularly rampant in the
22 context of refinance transactions. When a property didn’t appraise for a high enough value, a deal
23 wouldn’t “go through.” This meant that (1) the loan consultant on the transaction wouldn’t get a
24 commission, (2) the Area Divisions (sometimes referred to as “Home Loan Centers” – often comprised
25 of hundreds of loan consultants over several cities, and managed by a single manager) which were paid
26 handsomely for each funded loan wouldn’t get paid, and (3) Defendants wouldn’t be able to sell the loan
27 on the secondary market for profit. Nobody made money. However, the system was set up to allow

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1 coercion, bribery, and undue influence over the appraisers. Loan consultants would contact appraiser
 2 and direct them specifically as to what value was "needed" to make the deal go through, some even
 3 going so far as to give gifts to the appraisers, and many were given outright bribes. Area Division
 4 managers who also had a financial incentive as mentioned earlier, would exercise undue influence and
 5 contact appraisers and demand certain values from them, abolishing the exercise of independent thought
 6 necessary to render an accurate/good faith appraisals. The same Area Division Managers, because of
 7 their power and influence within the company, would even go so far as to call the appraisal group's
 8 *managers* and request (read "demand") an appraisal to come in at a certain value, or if that appraisal had
 9 already been rendered and it was too low, would request the appraisal value to be "bumped" or
 10 increased. The Area Division Managers who often had personal or friendly relationships with the
 11 Appraisal *managers* would coerce, bribe or influence, give gifts to or "call in favors" from the Appraisal
 12 managers to ensure that the appraised value of the subject property was high enough to make the deal
 13 "go through," so that all parties could make their money. The Appraisal managers obliged.

14 117. On other occasions appraisers and/or their managers would be instructed to use
 15 overvalued, inflated or out-of-area comps from non-comparable *superior* properties in valuating the
 16 subject property for the purpose of arriving at a higher value than would be supported by nearby or
 17 appropriate comps. Defendants intended this to artificially inflate the appraised value of the subject
 18 property.

19 118. On the rare occasion when a loan consultant's or Area Division Manager's influence
 20 didn't get the appraiser to inflate the value of the appraisal by a sufficient amount, Defendants' policies
 21 gave them another, more effective way to fraudulently inflate the amount – they were allowed to hire an
 22 *outside appraiser*. It was well known in the industry that outside appraisers would deliver an appraisal in
 23 the amount they were told to deliver. Why? Because they were being paid directly by the loan
 24 consultant, or the Area Division Manager. In other words, loan consultants and Area Division
 25 Manager's had outside appraisers "in their pockets." Outside appraisers would deliver the results
 26 (meaning inflated values) they were expected to deliver for two reasons: (1) In the interest of keeping
 27 the client happy and hopefully earning future business and (2) for fear of not getting paid on their

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1 individual deal if they didn't deliver the results they were expected to deliver. This procedure (allowing
 2 the hiring of easily-influenced outside appraisers) was explicitly made part of Defendants' own policies,
 3 and its use was encouraged by Defendants, as well as their mid-level and upper management.

4 119. This coercion and influence even existed from the top down – Regional Managers (in
 5 charge of entire portions of the country, several states large) would also call in favors and demand
 6 appraised values to be inflated or changed to make deals happen in the interest of making money. This
 7 pattern was not only tolerated by Defendants, but ratified and encouraged by them, because more funded
 8 loans meant more money for Defendants (who as described above, held none of the risk). In fact,
 9 Defendants had intentionally set up the appraisal system in such a way as to allow for the exercise of
 10 influence over appraisals and the appraisal departments. This influence was intended and foreseen.

11 120. In short, Defendants intentionally designed an appraisal system which they could
 12 manipulate through influence and coercion to further their own ends – namely, profit. By its very design,
 13 the independence of thought necessary for a professional appraiser to render a good faith opinion was
 14 decimated. (1) Defendants *owned* the very appraisal company which was supposed to render
 15 independent appraisals. Then, (2) Defendants through its explicit (as well as unwritten) policies and
 16 procedures, intentionally allowed their own employees who made commission/money as a function of
 17 every funded loan (managers, loan consultants, etc.), to contact individual appraisers and bribe, exercise
 18 influence, call in favors, harass, and coerce appraisers into rendering the exact value they needed. And
 19 finally, when all else failed (3) Defendants set up a fail-safe; they created an internal policy which
 20 allowed for the hiring of "outside" appraisers who were particularly well known within the industry for
 21 being willing to "fudge" the numbers.

22 121. Moreover, as HCLS was Ally's wholly owned subsidiary, HCLS was specifically
 23 directed by Defendants to systematically "bump" or inflate appraisal values of homes throughout
 24 California, with the intent of creating housing appreciation, leading to a real estate boom, which
 25 Defendants could then capitalize on by selling not only more loans, but more loans at even higher loan
 26 amounts. From the very top to the very bottom, Defendants created a system intended to render
 27 consistently inflated appraisals. But they knew the 'boom' they were creating, was one stilted up and

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1 fueled by their fraud – and that when the music stopped playing the house of cards they’d built would
2 come crumbling down destroying any and all equity Plaintiff borrowers had in their home.

3 122. These artificially inflated appraisal reports and values were then used by homeowners
4 and real estate agents alike in setting sales prices for their homes, resulting in artificially inflated sales,
5 both known and intended by Defendants. Defendants told their borrowers that the value their property
6 appraised for was the true value of their property. Furthermore, Defendants went so far as to furnish the
7 appraisal reports to many of their borrowers, including Plaintiffs herein. **The result was a vicious**
8 **exponential cycle. The artificially inflated sales would act as comps, inflating the sales prices of**
9 **other homes. The cycle would repeat.** And Defendants intended it to repeat because it perpetuated an
10 inflationary real estate economy in California, which resulted in massive profit to the Defendant Banks.

11 123. Ally and Defendant conspirators perpetrated this systematic appraisal fraud at the
12 direction of the conspiracy, and with the knowledge and acquiescence of their executives and board
13 members.

14 124. .To carry out this fraud, GMAC, hand-in-hand with the other Defendants herein, used its
15 size and market share as one of the largest lenders in California to systematically create false and
16 inflated property appraisals throughout California, through its wholly-owned subsidiary HOME
17 CONNECTS LENDING SERVICES, LLC. (HOME CONNECTS LENDING SERVICES, LLC is a
18 division of Defendant Ally Bank – hereinafter “HCLS”)
19

20 ***Defendants’ Scheme to Fix the Market***
21 ***Through Their Wholly-Owned Appraisal Subsidiary: HCLS***
22

23 125. HCLS was created in 1999 as a GMAC brainchild. GMAC figured that if they could
24 control all of the settlement service providers, including appraisers, it would make it easier for Ally
25 Defendants to carry out this fraud. Any borrower, broker or lender that chose to conduct business with
26 GMAC was forced to use their settlement service providers as a standard course of business. If a broker
27 submitted a loan, the appraisal was to be done by someone on the HCLS approved appraiser list. The
28

1 homeowners were also required to pay for a secondary appraisal review through HCLS. Since there
2 were two appraisals that were done on each property the aggregator being ResCap was now able to
3 choose which appraisal would suit them best for their multiple transactions. The homeowners would be
4 disclosed one value and the secondary appraisal done by HCLS could be used for Secondary Market
5 purposes.

6 126. As the owner, GMAC exercised its vast influence over HCLS to artificially inflate and
7 manipulate the values of these properties, including the properties of Plaintiffs, to further its fraud and
8 increase their profits. Their purpose was two fold:

- 9 a. First, by falsely inflating said property values, investors were defrauded into believing
10 their investments in these loans were less risky than they actually were. This in turn
11 led to more sales and even more profits on the secondary market.
12 b. Second, Defendants would then turn around and use these false property valuations to
13 induce Plaintiffs and other borrowers into entering ever-larger loans on increasingly
14 risky terms. The result was, again, more profits.

15 127. Furthering this scheme, GMAC & Homecomings Financial then struck sweetheart deals
16 with some of the Nation's largest homebuilders in which they collaborated to artificially inflate the
17 values of the properties being built and through a joint venture. Some of the largest homebuilders such
18 as Lennar Homes. The unsuspecting homeowners would be forced to pre-qualify through the builders
19 so called "In-House Lender" and they would be incentivized with offers of free upgrades or credits
20 towards their closing costs only to be overcharged for these loans and artificially inflated purchase price
21 that would cover the incentives. Since GMAC was the in house lender they could easily manipulate the
22 value of the homes since their own appraisers would be appraising the properties, and in fact, they did
23 just that.

24 128. Hand-in-hand with their builders and Landsafe companies, Defendants could carry out
25 the fraud without anyone ever finding out. If the appraisals were done by independent appraisers the
26 homeowners would have found out that the homes they were purchasing or refinancing were being over
27 valued and that the loans they were obtaining was taking every last bit of equity out of their homes. The

1 customer never had a choice as to the settlement providers. Ally Defendants controlled and took the
 2 choice out of the customer's hands and directed and collaborated with all their partners to systematically
 3 inflate and disgorge the homeowners of their freedom to choose and suck every last bit of equity out of
 4 their homes. In furtherance of this act they used the manipulated property valuations to seek premiums
 5 on Secondary Market transactions. Ally Defendants not only defrauded the Plaintiffs, but the rating
 6 agencies that graded the paper being sold, the insurance companies who assessed the risk of the loans
 7 being insured through loan to valuation risk models and their investors.

8 129. From as early as 2004, GMAC's senior management, and Ally Defendants *knew* the
 9 scheme would cause a liquidity crisis that would devastate Plaintiffs' home values and net worths. But,
 10 they did not care, because their plan was based on insider trading – pumping for as long as they could
 11 and then dumping before the truth came out and Plaintiffs' losses were locked in.

12 130. These acts are now subject of numerous complaints and very large scale litigations and
 13 settlements. The largest recently announced lawsuit was filed by the Federal Housing Finance Agency
 14 as Conservator for Freddie Mac. The complaint alleges that Ally Defendants furnished appraisals that
 15 they understood were inaccurate and that they knew bore no reasonable relationship to the actual value
 16 of the underlying properties. Some of Plaintiffs loans seeking relief in this complaint are part of these
 17 REMIC's as mentioned in the FHFA complaint.

18
 19 ***Defendants Systematically Abused & Abandoned Their Underwriting Guidelines***
 20 ***To Place Unqualified Borrowers Into Loans They Could Never Afford***

21 131. As mentioned above, however, Defendants' fraud was multipronged. To feed its investors
 22 and continue to make such never-before-seen profits, Defendants needed more borrowers. In turn,
 23 Defendants Banks systematically and intentionally began disregarding their own underwriting standards,
 24 and approving borrowers who were grossly under-qualified, in the name of getting as many loans out the
 25 door, and sold to investors for a profit, as possible.

26 132. In other words, not only did Defendants inflate appraisal values in the name of making
 27 the loans appear safer to investors, and thus more profitable to the banks, but Defendants also abandoned

1 their own underwriting guidelines to approve more and more borrowers for loans. In doing so,
2 Defendants intentionally placed borrowers into loans which would imperil their entire livelihoods, and
3 often cases into loans whose default was an absolute mathematical certainty. The result was, once again,
4 more profit obtained through deception.

5 133. To achieve their fraud, Defendant Banks intentionally and grossly falsified Plaintiffs'
6 salary, income, bank accounts, liquid assets, non-liquid assets, employment, real estate owned values,
7 rental income ad infinitum, and by doing so simultaneously achieved two goals. First, they were able to
8 approve borrowers who could never have been approved under their own published conventional
9 underwriting guidelines (as well as industry standard underwriting guidelines used throughout the
10 United States.) Second, they were able to conceal from the investor the highly risk nature of the loan,
11 which resulted in more profit to the Bank. Investors were willing to pay more money for less risky loans.
12 The translation is that Defendants had every incentive to deceive borrowers into entering loans which
13 they realistically could never afford. The result was that Defendants turned unimaginable ill-gotten
14 profit, *at the sole expense of their borrowers*. When the music stopped, only the borrowers were left
15 without a chair.

16 134. In fact, Defendants intentionally put mechanisms and programs in place to allow their
17 own employee's/Loan Consultants/Loan Representatives to **falsify** the income, asset and other material
18 information of their borrowers, without a borrower ever knowing that their income or assets had been
19 inflated. One such program was called the "**Stated Income**" program. Under this program, Defendant
20 Banks would take as true any income stated on the application, without requesting any documentation in
21 support. Seizing this unbridled free-for-all, Defendants' own employees who were paid commission
22 based on the number and size of loans they got approved, rampantly falsified material income and asset
23 information of their borrowers. By doing so they were paid more commission. But more importantly,
24 Defendant Banks themselves created more product to be sold on the secondary market for even more
25 profit. In other words, Defendants intentionally put policies and programs into motion which would
26 allow it to place unqualified borrowers into loans – all while maintaining the semblance of propriety,

1 and all without ever having to disclose to their investors that the incomes listed on their loan
2 applications were false.

3 135. Numerous others similar programs were also adopted such as “**stated assets**”, and “**low**
4 **documentation loans**”. Both of which allowed Defendants to falsify information, and get loans
5 approved which would never been approved under traditional documentation

6 136. Even in the absence of these programs Defendants and their employees nevertheless had
7 the ability to and did, falsify their borrower’s income and assets through numerous other means. For
8 example, Defendants would inflate a borrower’s income by making it appear as though the borrower
9 was earning rental income on of their other properties when in fact they were earning none. To
10 legitimize this false income, Defendants would add insult to injury by manufacturing an entirely false
11 rental agreement, showing the false monthly rental income, complete with the forged signature of a non-
12 existent renter.

13 137. Defendants *regularly* inflated borrowers’ incomes by over 50% and on many occasions
14 by as much as a mind-numbing 300%. An egregious number by any measure.

15 138. Defendants were intentionally turning a blind-eye to the rampant and egregious
16 manipulations of incomes by their own employees, through policies and programs intentionally set forth
17 by Defendants’ very own top executives to achieve *just such a result*. The result was that Defendant
18 were able to originate loans which they knew were false, and they intended to be false, but without ever
19 having to *admit* to their secondary market investors that the loans were, in fact, false.

20 139. Defendant banks knew and intended that their employees would falsify this information,
21 for the very reasons set forth above, and in fact incentivized them through their commission and reward
22 structure to do so. In other words Defendants intended that this program would be abused. And by
23 doing so, Defendants allowed and intended for their borrowers to be placed into loans which the
24 borrowers had no chance of being able to afford had their true income/asset information been used. .

25 140. Defendants then told their borrowers, and Plaintiffs herein, that a determination by the
26 Bank that they were “*qualified*” for a loan meant that the borrowers would be able to “*afford*” their loan
27
28

1 141. Because Defendants held themselves out as (1) experienced professionals (2) with
 2 superior knowledge, education, and expertise, (3) a bank their customers and borrowers could trust and
 3 rely on⁴⁸ Borrower plaintiffs believed them, and justifiably so. Borrower Plaintiffs were deceived into
 4 reposing trust into the very company who would defraud them.

5 142. For the purposes of the following paragraphs it is important to define two key terms:
 6 “front-end” debt to income ratio, and “back end” debt to income ratio.

7 143. A “front end” debt to income ratio compares ONLY the loan payment (as well as taxes
 8 and insurance) to a person’s income, and does not take into account any other debt whatsoever. For
 9 example a person who makes \$10,000 per month, and whose mortgage costs \$3,000 per month
 10 (including tax and interest), has a “front end” debt to income ratio of 30%.

11 144. A “back end” debt to income ratio, by contrast, takes into account not only a person’s
 12 loan payment (as well as taxes and insurance) but also *all other* debt reflected on their credit report. If
 13 that same person used in the example above, also had an additional \$4,000 in monthly expenses such as
 14 credit card debt, car loans/payments, other mortgages, student debt, etc. etc., then that person’s “back
 15 end” ratio would be 70%. (\$3,000 per month for her loan, taxes & insurance plus, \$4,000 per month for
 16 other debts = \$7,000 per month in debt. \$7,000 of debt divided by \$10,000 in monthly income equals,
 17 70% “back end” debt to income ratio).

18 145. Industry Standard and Conventional Underwriting guidelines, including those used by
 19 Defendants herein, required that loans with a “front end” debt to income ratio higher than 35% be
 20 rejected. They also required that loans with a “back end” debt to income ratio of higher than 45% be
 21 rejected – and that 45% figure was on the on the *very* high end. For a loan with a 45% “back end” debt
 22
 23
 24

25 ⁴⁸ See Ally’s ads - “We make money with you, not off you” - <http://www.businessinsider.com/ally-bank-print-ad>
 26
 27
 28

1 to income ratio to be approved, a borrower had to have excellent credentials in all other areas such as
 2 720+ median credit score and high liquid asset reserves totaling more than 12 months of their).

3 146. However, Defendants in this action regularly approved loans with front end ratios wildly
 4 exceeding 35% (and back end ratios wildly exceeding 45%) on a regular basis, and as a matter of course,
 5 in violation of their own published underwriting guidelines as well industry standard underwriting
 6 guidelines used throughout the banking industry.

7 147. In many cases, borrowers were approved with front-end debt to income ratios at almost
 8 100%. In other words, borrowers were being approved for mortgages, where after spending almost every
 9 penny of their monthly income, they would have almost nothing left over to pay for the myriad other life
 10 expenses such as electricity, gas, car payments, telephone, insurance, medicine, or even food.

11
 12 ***Defendants Turned Substantial Profit Through Their Borrowers' Default –***
 13 ***Furthering Their Incentive to Intentionally Place Plaintiffs***
 14 ***Into Impossible and Unaffordable Loans***

15 148. Not only did Defendants approve under qualified borrowers – they preferred them. That's
 16 because a defaulting borrower meant profit for Defendants.

17 149. All of the Defendants managed risk through leverage and derivatives trading. With the
 18 advent of "Credit Default Swaps" ("CDS"), they had the protection they needed to push these loans out
 19 the door to grossly under qualified borrowers, without any fear of loss whatsoever. The CDS gave
 20 defendants *another* incentive to give grossly under qualified borrowers – whose default was virtually
 21 certain. Not only (1) were Defendants incentivized to give loans to unqualified borrowers because they
 22 were turning other-worldly profit by selling as many loans on the secondary market as possible, *but also*
 23 ... (see next paragraph)

24 150. (2) Because Defendants had taken out these insurance policies – aka Credit Default
 25 Swaps - against the possibility of default, GMAC and its co-conspirators (Defendants herein) would get
 26 paid in the event of a borrower's default. In fact, in many cases, Defendants had taken out numerous
 27 redundant Credit Default Swaps and insurance policies out on the same property, so that when default
 28

1 occurred, Defendants were getting paid out multiple times – they weren’t just breaking even, they were
2 *actually turning a profit* when borrowers defaulted. In other words, Defendants had an *incentive* to
3 place borrowers into impossible loans, because by doing so they made a lot of money.

4 151. This technique gave these Defendants the insurance they needed to pass the risk along to
5 third party without taking the risk themselves. Since they planned on securitizing all of their loans and
6 not keeping any of them, the Defendants could not care less about quality or who they hurt. They would
7 push insurance on the investors and actually over insure the loan pools, at times betting that the
8 Plaintiffs and other borrowers would default.

9 152. Since the Defendants created these pools to begin with, they were fully aware of the lack
10 of quality and lack of due diligence that went into setting up these pools. These “swaps” are life
11 insurance policies that are placed on Plaintiffs’ loans. If the loan dies, the Defendants get paid.

12 153. These swaps have been considered to be so dangerous that the majority of the financial
13 world has simply stayed away. They are best described by the following prominent experts:

- 14 a. Nobel prize-winning economist George Akerlof predicted that CDS would cause the
15 next meltdown;
- 16 b. Warren Buffett called them “weapons of mass destruction”;
- 17 c. Warren Buffett’s colleague, Charles T. Munger, has called the CDS prohibition the
18 best solution, and said “it isn’t as though the economic world didn’t function quite
19 well without it, and it isn’t as though what has happened has been so wonderfully
20 desirable that we should logically want more of it;”
- 21 d. Former Federal Reserve Chairman Alan Greenspan says CDS are dangerous;
- 22 e. Newsweek called CDS “The Monster that Ate Wall Street”
- 23 f. President Obama said in a June 17 speech on his plans for finance industry regulatory
24 reform that credit swaps and other derivatives “**have threatened the entire financial**
25 **system;**”

1 g. In a February 9th, 2012 speech, President Obama scolded "irresponsible" and
2 "reckless" lenders, who "sold homes to people who couldn't afford them". He
3 continued:

4
5 "It's well known that millions of Americans who did the right thing and the
6 responsible thing -- shopped for a house, secured a mortgage that they could afford,
7 made their payments on time -- were, nevertheless, hurt badly by the irresponsible
8 actions of others: by lenders who sold loans to people who couldn't afford them; ...
9 by banks that took risky mortgages, packaged them up, and traded them for large
10 profits. "

11 "It was wrong and it cost more than 4 million families their homes to foreclosure"

12
13 "Even worse, many companies that handled these foreclosures didn't give people a
14 fighting chance to hold onto their homes. In many cases, they didn't even verify
15 that these foreclosures were actually legitimate. Some of the people they hired to
16 process foreclosures used fake signatures to -- on fake documents to speed up the
17 foreclosure process. Some of them didn't read what they were signing at all."

18 ...

19 "The mortgage fraud task force I announced in my State of the Union address
20 retains its full authority to aggressively investigate the packaging and selling of
21 risky mortgages **that led to this crisis**"

22
23 h. George Soros says the market is still unsafe, and that credit- default swaps are "toxic"
24 and "a very dangerous derivative" because it's easier and potentially more profitable
25 for investors to bet against companies by purchasing swaps rather than shorting their
26 publicly traded stocks.

1 154. But insurance against default wasn't the only way Defendants made money from the
2 losses of their imperiled borrowers. Defendant banks also made money by charging a litany of unearned
3 and egregiously marked up fees associated with the initiation of and conducting (their own wrongful)
4 foreclosures including: inspection fees, default fees, late fees, advance fees, attorney's fees, and trustee
5 fees. In short Defendants had an incentive *to place Plaintiff borrowers into loans they knew their*
6 *borrowers could not afford* because by doing so, the bank would turn a profit. Not only that, but
7 Defendants had an incentive *to wrongfully initiate foreclosures* because they made money by doing so
8 through the assessment of excessive, disproportionate and unearned fees.

9
10
11 ***Defendants' Liar Loans***

12 155. Ally adopted a strategy it knew would jeopardize its very existence yet the temptation to
13 make money was so great, that they had reckless disregard for its shareholders and their borrowers. Ally
14 began to create fictional income and real losses by defrauding the insurance companies that were the
15 counterparties to their credit default swap hedging. Their primary business was as a market maker for
16 what the trade called "liar loans" and Ally called "Alt-A" loans, handled through its subsidiaries,
17 including, among others, Ally, GMAC Mortgage, RFC, and Homecomings as well as through loans
18 purchased through collateralization channels.

19 156. Defendants sold toxic mortgages to the public through their origination channels. They
20 were then securitized by Residential Capital, other financial arms of Ally and Ally Defendants, and its
21 executives, and were heavily insured against losses, while essentially shorting their own collateralized
22 debt obligation securities sold to investors. They perpetrated the "Naked Short" the very mortgage
23 backed securities that they had just securitized by buying insurance on securities they had already
24 hedged in other contracts. They reaped illicit profits from this activity and also engaged in the "Double
25 Dip" by forcing the original originators to re-purchase defaulted loans at lower prices.

26 157. In a complaint filed by the Federal Trade Commission they found Homecomings
27 Financial guilty of violations of the Equal Credit Opportunity Act. The complaint that ensued indicated

1 that African –American and Hispanic borrowers paid more for mortgage loans than non-Hispanic whites.
2 Based on an extensive investigation done by the FTC, which included obtaining and analyzing
3 Homecomings’ full and complete loan data, the staff’s statistical analyses of the data show that, on
4 average, Homecomings charged African-American and Hispanic borrowers substantially more for home
5 purchase and refinance loans than similarly-situated non-Hispanic whites. The staff further determined
6 that these disparities were caused by Homecomings’ policy and practice of allowing its brokers and loan
7 officers broad discretion to determine the amount of discretionary fees charged to borrowers in addition
8 to the risk-based price.

9 158. The staff concluded that the disparities in these discretionary charges are substantial,
10 statistically significant, and cannot be explained by any legitimate underwriting or credit characteristics
11 in violation of the ECOA and the FTC Act.

12 159. By Machiavellian legal maneuvering, Defendants were able to hide this information from
13 the public eye, its shareholders, and customers who were hurt the most by these misgivings.

14 160. Plaintiffs believe and therefore allege that Defendants, through the actions of their
15 executives, employees, appraisers and current Ally and ResCap CEO’s Michael A. Carpenter and
16 Thomas (Tom) Marano, are all largely responsible for the collapse of the real estate market within the
17 State of California.

18 161. Defendants sold toxic mortgages to the public through their origination channels. They
19 were then securitized by ResCap, RFC and other financial arms of Ally Defendants, and its executives,
20 and were heavily insured against losses, while essentially shorting their own collateralized debt
21 obligation securities sold to investors. They perpetrated the “Naked Short” the very mortgage backed
22 securities that they had just securitized by buying insurance on securities they had already hedged in
23 other contracts. They reaped illicit profits from this activity and also engaged in the “Double Dip” by
24 forcing the original originators to re-purchase defaulted loans at lower prices.

25 162. This ability to immediately hedge poorly underwritten mortgage loans by purchasing
26 credit default swaps that covered all loss of default, gave the Defendants even less incentive to monitor
27 the performance of existing loans or the quality of new loans. In turn, the Defendants foisted tranches of

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1 Alt-A mortgage loans off on the market to investors who had every right to expect that the Defendants
2 were selling securities of assets that had been issued under traditional underwriting standards. This
3 manipulative and purposeful conduct inflated the inevitable bubble that burst at the expense of Plaintiffs
4 while the Defendants were protected from loss through a number of mechanisms.

5 163. Using one such technique, Defendants sold toxic mortgage securities secured by the
6 Plaintiffs' homes to investors, and then sold back the bad loans with early payment defaults to the banks
7 that originated them at a discount. The traders pocketed the refund, and did not pass it on to the
8 mortgage trust which is where the Plaintiffs' loans resided. Said mortgage trust is where the refunds
9 should have gone to be distributed to the investors who owned the bonds. The Defendants instead
10 collected the insurance from the "Swaps" and pocketed the difference of the buybacks as well, all
11 without ever notifying the investors. This is now the subject of ongoing litigation with their insurers
12 including AIG and AMBAC.

13 164. Defendants have shown a pattern of fraud from the inception of these loans all the way
14 through securitization, and evidently have continued that fraud to this very day, and will not stop until
15 and unless this Court enjoins them.

16 165. Defendants' attempted to clean up this mess by preying on unsuspecting homeowners and
17 foreclosing on their homes. As soon as a foreclosure was perfected, then the hidden insurance policies
18 kicked in. The investors won, the banks won, but the Plaintiffs lost everything that they had ever
19 worked for, which includes, particularly, their homes.

20 166. Just like in GMAC's Mortgage business, in Ally's loan business, volume was king. Loan
21 officers got paid per loan, and got paid more per loan if certain volume targets were met and certain loan
22 products were pushed. Loan processors were given volume incentives as well as were entire loan
23 processing centers. Even risk managers were evaluated, in part, on the extent to which they supported
24 revenue growth targets. Not surprisingly, people cut corners to keep the conveyor belt moving and
25 increase their pay.

26 167. Defendants set out to destroy every last dollar of equity left in Plaintiffs' homes. They
27 wrote mortgages with total disregard as to whether the Plaintiffs could afford them or not. Through
28

1 deception and a sleight of hand Plaintiffs were pushed into highly toxic mortgage products that would
2 maximize profits for Defendants, but destroy the Plaintiffs' values.

3 168. Liar loans produce intense "adverse selection," because Ally had to generate mortgages,
4 without regard to the borrower's creditworthiness. Ally thus became the refuge of those who could not
5 obtain a mortgage elsewhere.

6 169. Liar loans also are "criminogenic" – they create epidemics of mortgage fraud – because
7 they create strong incentives to encourage borrowers to provide false information on their loan
8 applications.

9 170. The combination of these two phenomena results in mortgages that have a deeply
10 "negative expected value" to the lender. That means that the average dollar lent on a liar's loan creates a
11 loss. Those losses, however, might not be realized for many years, particularly if the liar loans
12 contribute to creating a "bubble" of rising home prices by expanding the number of individuals who can
13 afford to purchase a home. However, once the time comes to "pay the piper" there is no avoiding severe
14 financial distress and a resulting constriction in funds available for further loans.

15 171. When a large mortgage provider such as the Defendants go from pouring vast sums of
16 imprudently invested capital into the mortgage market, to bankruptcy and lesser financial distress that
17 cuts off the pipe-line, the foreseeable and inevitable consequences are a reduction in the number of
18 potential home purchasers and the prices that can be afforded by those who remain in the market. It is
19 then a question of simple basic supply and demand economics: pouring vast sums of capital (capital
20 invested for an unlawful purpose) increases demand and creates an artificial bubble. Cutting off the
21 spigot causes a crash.

22 172. The consequences of the Defendants' acts were foreseeable and known to Defendants
23 from the first moment they stopped lending on fundamentals and started lending to feed their schemes of
24 marketing fraudulent collateralized mortgage pools and engaging in fraudulent swap transactions.

25 173. In the near term, liar loans increased the reported profits of the lender. As long as the
26 bubble inflates, the liar loans can be refinanced, creating more reported income and delaying (but
27 increasing) the eventual loss. During the S & L debacle, the saying was: "a rolling loan gathers no loss."

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1 174. In 2008, Defendants faced an unprecedented loss as a result of its large positions in
2 subprime and other lower-rated mortgages, the details of which have been previously alleged.

3
4 Defendants Misled the Public – Including Plaintiffs

5 175. The Defendants concealed and did not accurately or fully disclose to any Plaintiff herein
6 any of the foregoing facts. Further, Defendants did not disclose or explain their scheme to Plaintiffs at
7 any time. They did the foregoing with the intent to deceive Plaintiffs and the investing public.
8 Plaintiffs did not know the massive scheme Defendants had devised.

9 176. To the contrary, Defendants affirmatively misrepresented its underwriting processes, the
10 value of its mortgages and the fundamental nature of its business model in its press releases, annual
11 report and securities filings, all of which were widely distributed to the public, including Plaintiffs.
12 Defendants intended the public, including Plaintiffs, to rely upon its misrepresentations and made those
13 misrepresentations to create false confidence in Defendants and to further its fraud on borrowers and
14 investors.

15 177. Plaintiffs would never have done business with the Defendants if Defendants had
16 disclosed their scheme. Had the Plaintiffs known the facts concealed from them by Defendants,
17 Plaintiffs would have never entered into bogus and predatory transactions with the Defendants designed
18 only to line the pockets of Defendants and their executives and not to actually and justifiably create
19 value and generate capital from the Plaintiffs' equity investments in their primary residences.

20 178. If the Plaintiffs had later learned the truth, each Plaintiff would have either (1) rescinded
21 the loan transaction under applicable law and/or (2) refinanced the loan transaction with a reputable
22 institution prior to the decline in mortgage values in late 2008. Instead, each Plaintiff reasonably relied
23 on the deceptions of the Defendants in originating their loans and forbearing from exercising their rights
24 to rescind or refinance their loans.

25 179. After entering into the transactions with each Plaintiff herein as alleged herein, the
26 Defendants sold in securities transactions the notes and deeds of trust pertaining to Plaintiffs' properties.
27 The sales:

- a. Involved misrepresentations by Defendants to investors and concealment from investors of Plaintiff's true financial condition and the true value of Plaintiff's home and mortgage;
- b. Involved misrepresentations by Defendants to investors and concealment from investors of the true financial condition of other borrowers and the true value of their homes and mortgages also included in the pools;
- c. Were for consideration greater than the actual value of the said notes and deeds of trust;
- d. Were for consideration greater than the income stream that could be generated from the instruments even assuming a 0% default rate thereon; and
- e. Were part of schemes by which the Defendants bilked investors by selling collateralized mortgage pools at an inflated value and used the notes and mortgages as collateral for fraudulent swaps, all the while using Plaintiffs as the fodder for Defendants' fraudulent schemes.

180. Defendants hid from Plaintiffs that Defendants were engaged in an effort to increase market share and sustain revenue generation through unprecedented expansions of its underwriting guidelines, taking on ever-increasing credit risk.

181. At the time the Defendants induced Plaintiffs to enter into mortgages, they knew their scheme would lead to a liquidity crisis and grave damage to each Plaintiff's property value and thereby result in each Plaintiff's loss of the equity such Plaintiff invested in his or her house, as well as damaging that Plaintiff's credit rating, thereby causing the Plaintiff additional severe financial damage consisting of the foregoing damages and damages described elsewhere in this Complaint. The Defendants concealed the foregoing from Plaintiffs, and California consumers and regulators.

182. Based upon the Defendants' (1) long term media campaign holding themselves out as a trustworthy and reputable lending institution, (2) position as leading financial institutions, (3) Defendants' expertise, highly specialized training, unique understanding of the highly complicated terms and mathematics of financing as well as Defendant Banks' capacity as an advisor, in addition to their (4)

COMPLAINT

1 intentionally misleading and/or partially true statements found in omissions, including in their securities
2 filings, numerous documents, advertisements and other media, statements made by their employees and
3 agents with apparent and/or actual authority and their publicly available underwriting guidelines the
4 Plaintiffs reasonably relied upon the statements and omissions made by Defendants and reasonably
5 relied that no material information necessary to their decisions would be withheld or incompletely,
6 inaccurately or otherwise improperly disclosed. In so relying, the Plaintiffs were gravely damaged as
7 described herein. The Defendants acted willfully with the intention to conceal and deceive in order to
8 benefit therefrom at the expense of the Plaintiffs.

9 183. The other Defendants followed Ally's directions because they are or were either
10 subsidiaries of Ally, directly or indirectly owned, controlled and dominated by Ally, or because they are
11 in an unequal economic and/or legal relationship with Ally by which they are beholden to Ally and are
12 thereby controlled and dominated by Ally.

13 184. At all relevant times, Defendants falsely assured the public, including Plaintiffs, that they
14 were primarily prime quality mortgage lenders who had avoided the excesses of their competitors. To
15 the contrary, affirmative misrepresentations and material omissions permeated the Defendants' websites,
16 customer and investor materials, and required securities filings and presentations.

17 185. Defendants concealed and did not accurately or fully disclose to any Plaintiff herein any
18 of the foregoing facts. Defendants neither disclosed nor explained their schemes to Plaintiffs at any
19 time. They did the foregoing with the intent to deceive Plaintiffs, the investing public, the U.S.
20 taxpayer, and California and other regulatory agencies.

21 186. Defendants affirmatively misrepresented their underwriting processes, the value of its
22 mortgages and the fundamental nature of its business model to their investors and to Plaintiffs in their
23 press releases, annual reports and securities filings, all of which were widely distributed to the public,
24 including Plaintiffs.

25 187. Defendants fraudulently classified their liar loans as "prime" loans. Defendants'
26 personnel who objected to the liar loans were reprimanded or fired.

1 188. It is precisely the previously alleged loss of value on which the Defendants now seek to
2 capitalize. They would transfer a material portion of that wealth to themselves or those in collusion with
3 them. This scheme includes acquiring the real property at reduced values, collecting U.S. Government
4 money for paper losses, and harvesting the future increase on the value of these artificially depressed
5 homes. Since its government guarantee to purchase troubled assets Ally has been aggressively
6 foreclosing on Plaintiffs homes. With Government protection in its hip pocket, any losses incurred will
7 be covered through loss provisions afforded by the tax payer.

8
9
10 **DEFENDANTS' DECEPTION CONTINUED WITH LOAN MODIFICATIONS**

11
12 ***Defendants Deceived Borrowers Into Entering Loan Modifications In An Outright***
13 ***Cash-Grab With No Intent Of Ever Modifying, For Fear Of Having Their Own Fraud***
14 ***Discovered By Their Investors***

15
16 189. After inducing Plaintiff Borrowers into entering dangerous loans through outright
17 deception and in the name of greed - loans which would threaten their livelihoods - Defendants refused
18 to modify Plaintiff Borrowers' loans despite laws and court orders which required them to make good
19 faith efforts to do. Why? To protect themselves. Not the borrowers, but themselves. Because Defendants
20 were required to buy back loans from their investors if a material misrepresentation was discovered,
21 Defendants refused to modify loans which qualified in every regard for one, for fear of having their own
22 fraud and falsified information discovered by the investor, and having to buy back their fraudulent loans,
23 and incurring massive loss. In other words, Defendants placed their fiscal interests ahead of borrowers
24 who desperately needed and *qualified* for the modifications, and who would face financial ruin or
25 homelessness without one. Instead, Defendants chose to line their coffers, rather than offer assistance to
26 the very people they imperiled through their greed – assistance they were under a good faith obligation
27 to provide. Simply put, Defendants were looking out for themselves.

28 - 52 -

COMPLAINT

1 190. Plaintiffs believe and hereby allege that the servicers would want to use MERS to keep
2 the investor information private is to obscure truth from the Plaintiffs and the Certificate Holders of the
3 Trust.

4 191. Every Pooling and Servicing Agreement has strict Warranties and Material
5 Misrepresentation Provisions that must be honored by the Depositors. In the event that a loan has a
6 material misrepresentation or violates the warranties given to certificate holders and the Trustee of the
7 REMIC, the loan must be purchased from the Certificate Holders and whatever insurance was in place is
8 now void due to fraud being detected on the loan.

9 192. In the case of loan modifications it benefits the servicer to keep vital information away
10 from the Certificate Holders and the Trustee that oversees the Trust. In the event that fraud is detected
11 on a mortgage loan the "buy back" provisions kick in and the servicer or originator, which is sometimes
12 the same company, would be forced to take back the loan. In this case Ally would be forced to put a
13 dead loan on their balance sheet with no hopes of being able to collect on the insurance policy that is in
14 place due to fraud.

15 193. When Plaintiffs are desperate for help, Ally refuses to assist them. In the event that Ally
16 forwards the true and accurate financial information to the Trustee overseeing the REMIC or to a third
17 party chosen by the Trustee, they can and sometimes do find material misrepresentations that took place
18 at origination. A Plaintiff supplies current financial information up to and including a signed 4506-T and
19 the investor or Ally through their processing centers find out that the income listed on the initial loan
20 application was not correct.

21 194. This leads to a chain of events that Plaintiffs and the Courts are unaware of. Based on
22 evidence Plaintiffs will introduce at trial Ally instructs their employees to decline any application that
23 contains a material misrepresentation for *fear of having to buy back the loan*.

24 195. This practice has led to numerous lawsuits including Government lawsuits in which
25 Government Sponsored Enterprises have independently sent out modification requests and have verified
26 fraudulent information was used at the origination of the Plaintiffs loans.

1 196. This practice alone has led to millions of American's losing their homes for fear of
2 reprisal from investors that were lied to, when they purchased these *Toxic* loans.

3 197. Defendants' wrongful acts continue to this day with hardball tactics and deception that
4 continue to threaten Plaintiffs' rights and financial security, as well as the economic future of the State
5 of California. Since 2010, these tactics and Defendants' other wrongful acts have finally been revealed
6 as a result of extensive litigation and Government investigations. .

7
8 ***Defendants Used The Promise Of Loan Modifications As Bait To Damage Plaintiffs'***
9 ***Credit, Preventing Plaintiffs From Obtaining Financing Anywhere Else***

10
11 198. Defendants had an unfair and fraudulent pattern on inducing and directing borrowers to
12 fall behind on their payments with the promise that by doing so, they would become eligible for a loan
13 modification. Relying on these representations, Plaintiffs fell behind on their loan payments, but were
14 never offered a loan modification.

15 199. In doing so, Plaintiffs' credit was substantially damaged, they suffered greatly diminished
16 access to credit and financing, and were penalized with fees, penalties and charges in addition to
17 becoming delinquent on their loan as recommended by the Bank.

18 200. By recommending that Plaintiffs fall behind, Defendants effectively trapped Plaintiffs
19 into keeping their loan with Defendants, because no other institution would help Plaintiffs after they
20 became delinquent on their mortgage, or after their credit was destroyed.

21 201. At its most fundamental level, these sorts of unscrupulous business tactics, undermine
22 notions of fair play and good faith in business dealings, and jeopardize the consuming public.

1 Defendants Used The Promise Of Loan Modifications As Bait For An Outright Cash-
2 Grab With No Intent To Ever Modify Plaintiffs
3

4 202. Defendants also had an unfair and fraudulent pattern of offering borrowers what appeared
5 to be Loan modification offers (called "Trial Payment Plans"), but in reality these offers were nothing
6 more than "cash grabs." Defendants never intended to permanently modify Plaintiffs' loans.
7 Specifically, Defendants would offer Plaintiffs and homeowners who were already on the brink of
8 default/foreclosure a lower payment called a "trial payment." Defendants promised that if Plaintiffs were
9 able to make the trial payment for 3 (or more) months, Defendants would permanently modify Plaintiffs'
10 payment to be the same amount under the trial payments. But Defendants had a pattern of rejecting these
11 loan modifications despite Plaintiffs' compliance with every term of the loan modification offer. Instead
12 Defendants would use the offer as bait to induce Plaintiffs to make payments which would never be
13 applied to the principal and interest of their loan, but instead would be applied to the mountain of
14 unmerited late charges, and fees, taking what little money the financially imperiled plaintiffs had left,
15 and duping them into spending it on unfairly placed fees and late charges. Defendants never had any
16 intent of modifying their loans, despite Plaintiffs' full compliance with the terms of the offer. Such acts
17 are patently unfair and fraudulent, and Plaintiffs are entitled to remuneration of all payments made under
18 such trial payment plans, as well as an injunction prohibiting Defendants from this deceptive business
19 practice. More specifically, Defendants' unlawful and unfair practices in this regard include, but are not
20 limited to, the following:

- 21 a. failing to make good faith efforts to provide them with a loan modification and
22 breaching their contractual obligations, written and implied promises, loan servicing
23 functions owed to Plaintiffs, who fulfilled their obligations by making timely modified
24 payments;
25
26
27
28

- b. making false and/or misleading representations that Plaintiffs were eligible and entered into the trial modification period, which would lead to a permanent modification of their mortgage payment;
- c. failing to disclose to Plaintiffs that their modified payments may be reported to credit bureaus as default or late payments that would destroy their credit scores;
- d. delaying processing, demanding duplicate documentation, and failing to provide adequate information or communication regarding the loan modification programs to Plaintiffs;
- e. engaging in conduct that undermines or violates the spirit or intent of the consumer protection laws alleged in this Complaint; and
- f. omitting to inform Plaintiffs that they could be rejected from the trial modification period at any point, and that this would result in the immediate demand for a balloon payment consisting of purported delinquency payments and substantial late fees, default fees, foreclosure fees, inspection fees, property preservation fees, trustee fees, trustee sale guarantee fees, mail fees, recording fees, and default servicing fees.

DEFENDANTS THEN INTENTIONALLY STEAMROLLED
WRONGFUL FORECLOSURE AFTER WRONGFUL FORECLOSURE
WITHOUT ANY OWNERSHIP INTEREST IN THE NOTES OR DEEDS OF TRUST
TO COLLECT WILDLY INFLATED FEES AND TURN UNIMAGINABLE PROFIT

203. Continuing their chronology of greed-driven deception and intentional wrongdoing, Defendants not only (1) intentionally placed Plaintiffs into egregiously dangerous, unaffordable and impossible loans in the name of profit on the secondary market, and, (2) offered Plaintiffs trial loan modifications in an attempt to grab as much cash as they could before foreclosing – none of which would be applied to the principal or interest of Plaintiff's loans - with no intent of ever actually

1 modifying Plaintiffs' loans for fear of having their own (Defendants') fraud discovered by their
 2 investors and being forced to buy back the loan at a massive loss, but in a final coup-de-grace (3)
 3 intentionally foreclosed on plaintiffs despite having no ownership interest in the notes or deeds of trust,
 4 in the name of collecting preposterous and unmerited "foreclosure fees" including: inspection fees,
 5 default fees, late fees, advance fees, attorney fees, and trustee fees.

6 204. Defendants charged these ill-defined and ambiguous fees whose amounts were *never*
 7 disclosed to Plaintiffs in any writing or contract whatsoever, unilaterally. They decided how much they
 8 wanted to charge for whatever reason they wanted to charge it. And the amounts they charged were
 9 tantamount to price gauging, often charging double, triple or even quadruple the fair market value for
 10 these "services." Needless to say, the outrageous price markups all inured to the benefit of the
 11 conspiracy of Defendants. Especially in light of the fact that Defendants did not have an ownership
 12 interest in the property upon which to foreclose, these charges and fees were entirely unjustified, and
 13 constitute numerous cognizable sources of restitution.

14 205. In short, Defendants made money by initiating foreclosures, and for this very reason
 15 intentionally steamrolled wrongful foreclosures over plaintiffs without having any true possessory or
 16 ownership interest in the deed of trust, threatening to wrongfully dispossess Plaintiffs of their homes and
 17 placing them on the streets.

18 206. In the greed-driven world of Defendants, neither law nor ethics would be allowed to
 19 stand as an obstacle in their insatiable hunt for profit.

20
 21 ***Defendants Seek to Enforce Notes & Deeds of Trust***
 22 ***Without Evidencing Their Ownership Interest***

23 207. Securitizing a loan generally entails the sale of a loan to private investors, together with
 24 other loans, in a "pool" of loans. Indeed, as typically executed, a securitization process may result in up
 25 to three successive sales of the loan or in interests in the loan. These interests in the same loan are sold
 26 in tranches that can be found in many collateralized debt obligation securities. As a result, the ultimate
 27 note holders are many, disparate and unrelated entities, no one of which can lawfully enforce the note

1 without the participation of all the other anonymous note holders to partial interests in a single home
2 loan.

3 208. Defendants' continue to demand payment and to foreclose and threaten to foreclose on
4 Plaintiffs, despite the facts that:

- 5 a. Defendants have no proof that they own the notes and deeds of trust they seek to
6 enforce;
7 b. There is considerable evidence that Defendants do not own the notes and deeds of
8 trust they enforce and seek to enforce and based thereon, Plaintiffs allege that they do
9 not; and
10 c. Whether or not they can demonstrate ownership of the requisite notes and deeds of
11 trust, Defendants lack the legal right to enforce the foregoing because they have not
12 complied with disclosure requirements intended to assure mortgages are funded with
13 monies obtained lawfully.

14 209. Plaintiffs believe and thereon allege that Defendants have made demand for payment on
15 the Plaintiffs with respect to Plaintiffs' properties at a time when Defendants are incapable of
16 establishing (and do not have any credible knowledge regarding) who owns the promissory notes
17 Defendants are purportedly servicing. Plaintiffs believe and thereon allege that because Defendants are
18 not the holders of Plaintiffs' notes and deeds of trust and are not operating under a valid power from the
19 various current holders of the notes and deeds of trust, Defendants may not enforce the notes or deeds of
20 trust.

21
22 ***Defendants' Improper Securitization:***

23 ***The Foreclosing Trusts Had No Ownership Interest In Plaintiffs' Notes Or Deeds Of***
24 ***Trust Under The Explicit Terms Of Their Own Pooling & Service Agreements***
25

26 210. Almost every Mortgage loan investigated which was produced by a major Banking
27 Institution between the years 2000 - 2008 was securitized. Securitization is the act of producing an

1 investment vehicle of Mortgage-Backed Securities ("MBS") using the Borrower's Mortgage NOTE as
2 the under-lying corpus, as collateral.

3 211. In a typical Securitization Transaction, mortgage loans are transferred by loan
4 "Originators" to a "Sponsor." The "Sponsor", in turn, sells the mortgage loans to a "Depositor," a single
5 -purpose entity. When the Sponsor acts in selling capacity, it is often referred to as a "Seller," as well
6 as a Sponsor. The Depositor, in turn, deposits the loans into the securitization trust also known as a
7 "REMIC", pursuant to a Pooling and Servicing Agreement ("PSA") or similarly-named agreement.

8 212. The parties to the Pooling and Servicing Agreement (PSA) generally are the Seller, the
9 Depositor, the "Master Servicer," which services the mortgage loans and/or monitors the servicing of the
10 mortgage loans by sub-servicers, and the "Trustee" who administers the trust that is established pursuant
11 to the PSA.

12 213. The reason loans are pooled and placed into these loan trusts named REMIC's is due to
13 income tax purposes. A REMIC is an "SPV" or Special Purpose Vehicle that is treated by the IRS as a
14 "QSPE" or Qualifying Special Purpose Entity. It specifically was designed by Congress to allow the
15 vehicle to not be taxed as the cash flows through the vehicle and distributed to the investor and
16 certificate holders. It is like an S Corp where there is no double taxation.

17 214. Pooling and Servicing Agreements only allow loans to be placed into a REMIC for **two**
18 **years** after the set-up of the Trust due to tax implications. You can only substitute in loans for two years
19 thereafter, if there is non-compliance with the aforementioned PSA the penalty is 100% of the face value
20 of the asset in tax penalties.

21 215. Plaintiffs believe that their loans are illegally being substituted in and out of these loan
22 Trusts in direct violation of the PSA's in order to cure deficiencies with the Chain of Title that never
23 should have occurred to begin with. Defendants are attempting to cure these defects with the use of
24 (MERS) Mortgage Electronic Registration System.

25 216. Moreover, Plaintiffs allege that in numerous instances, Defendants foreclosed on behalf
26 of trusts which had no ownership interest whatsoever in the DOT, **because the trusts had been-long**
27 **closed under the terms of their very own PSA.** In other words, it was impossible for the subject loan
28

1 to be placed into the trust such that the trust would have any ownership interest in the loan upon which
2 to foreclose.

3 217. Defendants are defrauding Plaintiff's by transferring or purporting to transfer ownership
4 of these loans to entities that **can no longer accept these assigned loans**, and thus have no ownership
5 interest in the loans upon which they could foreclose. Under strict REMIC rules a loan must follow a
6 specific protocol in order to become property of the Trust.

- 7 a. Originator/ Lender must endorse the Note in Blank to the Sponsor/Seller
- 8 b. The Seller assigns the Note to the Depositor/Purchaser who is to insure that all of the
9 trust assets are actually deposited into the REMIC.
- 10 c. The Depositor assigns all of the Notes and Deeds of Trust/Mortgages into the name of
11 the Issuing Entity.
- 12 d. The Issuing Entity is the newly formed REMIC that obtains an issuer number from
13 the Securities and Exchange Commission to issue Certificates to Investors.
- 14 e. The Issuing Entity hires an independent Trustee to become the Custodian of the Trust.
15 Trustee's job is to supervise the activities of the Trust and to insure that the
16 Certificate Holders/Investors **"True Owner's"** of the loans are paid based on the
17 Certificate grades they purchased.
- 18 f. The Trustee hires a Master Servicer and Sub-Servicers to collect mortgage payments
19 and service the loans on behalf of the Trust.
- 20 g. In the event of a foreclosure action the REMIC Trustee must follow proper
21 foreclosure procedures as laid out in the Pooling and Servicing Agreement.

22 218. It is standard in the securitization industry and the secondary markets to endorse a note to
23 blank. Most often times the pool servicing agreement requires the Depositor to endorse the Note to
24 Blank, in other words it is not endorsed to a person or entity, it's endorsed in blank making the Note a
25 bear or bear instrument making it possible for the holder of that instrument to Deposit it into the Trust as
26 required by the pool agreement. However, with this endorsement the pooling and servicing agreement
27 requires that the Depositor transfer the Note to the Trustee for the benefit of the certificate holders.

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COMPLAINT

1 219. A "Custodian" is sometimes a party to the PSA and sometimes enters into a separate
2 Custodial Agreement with the Trustee or the Trustee can act as both if so designated in the PSA.

3 220. Pursuant to the Custodial agreement, the Custodian maintains possession of the loan files
4 on behalf of the Trustee.

5 221. An "Underwriter" typically enters into an Underwriting Agreement with the Depositor
6 pursuant to which the Underwriter commits to purchase certain of the trust certificates and/or notes
7 issued by the trust. In turn, the trust certificates and/or notes are sold to investors by the Underwriter (or
8 Underwriters) pursuant to a Registration Statement or Prospectus filed with the Securities and Exchange
9 Commission ("SEC").

10 222. When the transaction is complete, the Trust files a Form 8-K with the SEC. The form is
11 accompanied by the documents involved in the securitization transaction.

12 223. Trust certificates are frequently issued in different classes. The different classes are
13 associated with different payment terms, and different levels of risk. One loan can be placed in multiple
14 classes of securities; these different classes of trust certificates are called "Tranches". The terms,
15 including payment schedule, distribution priority, and allocation of losses, and the level of risk
16 attributable to each class of certificates, or tranche, are defined in the PSA and related exhibits, and in
17 the Prospectus and Prospectus Supplements.

18 224. When a loan is placed into a Tranche there can be more than one owner of the security
19 since the loan has been chopped up into smaller pieces and listed as security in different classes of
20 certificates based on risk.

21 225. The relative risk associated with any class, or tranche, of the trust certificates may be set
22 by various devices, including credit enhancements, the subordination of lower level tranches through an
23 agreement to absorb losses first, the over-collateralization of loan pools in excess of the aggregate
24 amount of the trust certificates, or the creation of an excess spread fund to cover the difference between
25 the interest collected from the pooled mortgage notes and the amounts owed to investors who purchase
26 the trust certificates.

1 226. Subordinating the right of certain of the trust certificates to receive cash flow from the
2 pooled mortgage until senior trust certificates have been paid, or allocating the cash flow from the
3 pooled mortgages until senior certificates have been paid, or allocating the cash flow from the pooled
4 mortgages to different levels of trust certificates may be employed to create a tiered structure known as a
5 **“Waterfall.”**

6 227. Losses from mortgage defaults, delinquencies, or other factors may be allocated in
7 reverse seniority, with the junior tranches incurring losses first until their interests are reduced to zero.
8 Each class of trust certificates or tranche may have a credit rating issued by one or more nationally
9 recognized statistical rating organizations who rate the likelihood of payment of interest and principal
10 owed to the tranche, based on their internal projections of expected losses from the loan pool.

11 228. Securitization transactions involving government sponsored entities such as Fannie Mae
12 and Freddie Mac follow the same general pattern involving the pooling of loans and sale of securities to
13 investors, although the terminology and intermediate entities may be different.

14 229. In simple terms, in a securitization transaction, the loan is made by the “originator,” and
15 then sold into the market. Ownership of the loan is transferred to a trust. Certain files, including the
16 original note and original deed of trust are maintained by a custodian or the trustee. The loan is serviced
17 by the servicer, who collects the payments, keeps the payment history, and initiates (but typically does
18 not conduct) foreclosure sales. Participants in the trust earn income, and absorb losses, according to the
19 terms of the trust and associated contracts.

20 230. Other mortgage notes are owned by the issuing banks and are held in inventory for their
21 own investment purposes.

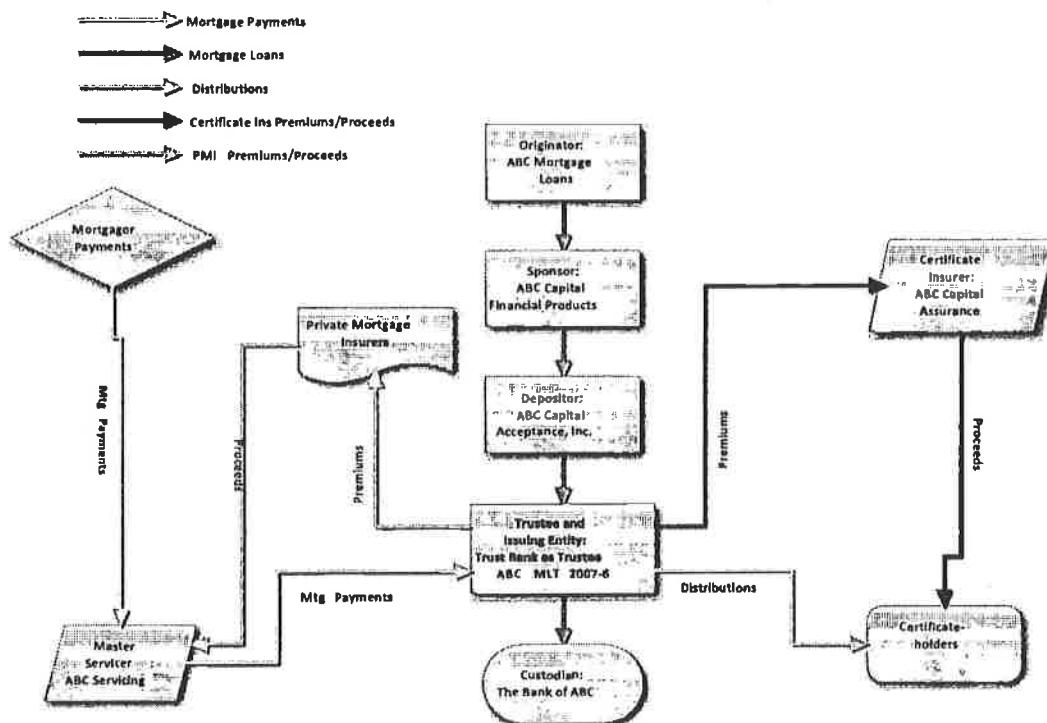
22 231. The following diagram illustrates the various parties involved in the typical securitization
23 transaction, and also evidences custody and ownership of the underlying mortgage note.

Appendix A - Understanding Securitization

It is important to have a general familiarity with mortgage securitization in order to understand the foreclosure process. Securitization involves a series of conveyances of the note evidencing the residential loan and assignment of the mortgage or trust deed securing it. Therefore, chain of title and beneficial interest issues frequently turn on the securitization trajectories.

Securitization is the process pooling loans into "mortgage-backed securities" or "MBS" for sale to investors. MBS is an investment instrument backed by an undivided interest in a pool of mortgages or trust deeds. Income from the underlying mortgages is used to pay interest and principal on the securities. Figure A below is a simplified schematic depicting the general securitization process and some of the parties involved.

Figure A - Securitization Schematic



The process begins with *Originators*, which are the lenders (such as banks or finance companies) that initially make the loans to homeowners. *Sponsor/Sellers* (or "sponsors") purchase these loans from one or more Originators to form the pool of assets to be securitized. (Most large financial institutions are both Originators and Sponsor/Sellers.) A *Depositor* creates a *Securitization Trust*, a special-purpose entity, for the securitized transaction. The depositor acquires the pooled assets from the Sponsor/Seller and in turn deposits them into the Securitization Trust. An *Issuer* acquires the Securitization Trust and issues certificates to eventually be sold to investors.

1 232. Defendants, and each of them, wrongfully acted and continue to act as if they are either
2 the owner, beneficiary, successor, assignee or servicer, or have some other right, title, or interest in
3 Plaintiffs' notes and deeds of trust, when, in reality, they have no basis to assert any such right, title or
4 interest.

5 233. As a result of Defendants' improper scheme, Plaintiffs lost their equity in their homes,
6 their credit ratings and histories were damaged or destroyed, and Plaintiffs incurred material other costs
7 and expenses, described herein. At the same time, Defendants took from Plaintiffs and other borrowers
8 billions of dollars in interest payments and fees and generated billions of dollars in illegal and
9 fraudulently obtained profits by selling their loans at inflated values and using the loans as collateral for
10 fraudulent swaps.

11
12 ***Understanding MERS – And Its Role***
13 ***In Defendants' Wrongful Foreclosure Process***
14

15 234. MERS operates an electronic registry designed to track servicing rights and the
16 ownership of mortgages. MERS is sometimes named as the "nominee" for lenders, and at other times
17 MERS is named as the "beneficiary" of the deed of trust on behalf of unknown persons. When a loan is
18 transferred among MERS members, MERS purports to simplify the process by avoiding the requirement
19 to re-record liens and pay county recorder filing fees.

20 235. For many of the Plaintiffs herein, MERS claims to be the owner of the security interest
21 indicated by the mortgages transferred by lenders, investors and their loan servicers in the county land
22 records. MERS claims its process eliminates the need to file assignments in the county land records
23 which lowers costs for lenders and consumers by reducing county recording revenues from real estate
24 transfers and provides a central source of information and tracking for mortgage loans.

25 236. Based upon published reports, including MERS' website, Plaintiffs believe and hereon
26 allege, MERS does not: (1) take applications for, underwrite or negotiate mortgage loans; (2) make or
27

1 originate mortgage loans to consumers; (3) extend credit to consumers; (4) service mortgage loans; or
2 (5) invest in mortgage loans.

3 237. MERS is used by Defendants to facilitate the unlawful transfers of mortgages, unlawful
4 pooling of mortgages and the injection into the United States banking industry of unsourced (i.e.,
5 unknown) funds, including, without limitation, improper off-shore funds. Plaintiffs are informed and
6 thereon believe and allege that MERS has been listed as beneficial owner of more than half the
7 mortgages in the United States. MERS is improperly listed as beneficial owner of many of Plaintiffs'
8 mortgages.

9 238. MERS states in their Quality Assurance and Procedures Manual which protocol to follow
10 on active MERS loans and which protocol to follow for non-MERS member loans. Prior to a MERS
11 member-bringing any type of foreclosure action they must prepare and assignment and give it to the
12 Servicer for it to be recorded before first legal action is brought including the filing of Notice of
13 Defaults.

14 239. If the loan is deactivated from the MERS system, MERS must prepare and record an
15 assignment transferring the beneficial interests of the MERS member loan to the beneficiary and must
16 insure that this assignment is recorded within fourteen calendar days of the Deactivation Date.

17 240. At all times MERS must disclose who the investor or beneficiary is of the mortgage note
18 in accordance with 15 USC Section 1641 (f)(2), yet when loans are searched in their database they state
19 that the investor has chosen not to display that information or they list the servicer as the investor on the
20 loan. By hiding the true beneficiary they are preventing the Plaintiffs from contacting or negotiating loan
21 modifications or short sales with the "True Party in Interest".

22 241. On April 13, 2011, the Federal Reserve Board of Governors, the Comptroller of the
23 Currency, the Federal Deposit Insurance Corporation, the Office of Thrift Supervision and the Federal
24 Housing Finance Agency found "certain deficiencies and unsafe or unsound practices by MERS and
25 MERSCORP that present financial, operational, compliance, legal and reputational risks." As a result,
26 the various agencies entered into a Consent Order requiring those practices be audited and corrected.

1 242. In 2001, Congress found that “money laundering, and the defects in financial
2 transparency on which money launderers rely, are critical to the financing of global terrorism and the
3 provision of funds for terrorist attacks.” Congress specifically found that “money launderers subvert
4 legitimate financial mechanisms and banking relationships by using them as protective covering for the
5 movement of criminal proceeds and the financing of crime and terrorism...” The Defendants in this
6 lawsuit have in this manner subverted financial mechanisms with the intent, or at least the result and
7 callous disregard, of providing such a covering for many illegal activities.

8 9 *The Aftermath of Defendants’ Wrongful Foreclosures*

10 243. To add further insult to injury, Defendants, knowing of this massive fraud, and sought to
11 swoop in like the Civil War carpetbaggers and profiteer from the carnage that they had wreaked on
12 Plaintiffs.

13 244. With the proceeds of TARP funds and a voraciousness that has already been chastised by
14 numerous courts, Defendants then sought to obliterate the last vestiges of value held by Plaintiffs, and
15 proceeded to flip distressed assets for a profit.

16 245. Defendants’ other improper acts since 2008 are numerous, including but not limited to:
17 (1) issuing Notices of Default to some Plaintiffs in violation of Cal. Civil Code §2923.5; (2) issuing
18 Notices of Defaults, and initiating foreclosure on behalf of those with no beneficial interest in the note or
19 deed of trust, (3) conducting the unauthorized sale of Plaintiff’s property by a trustee who was never
20 properly appointed or substituted as trustee (4) misrepresenting their intention to arrange loan
21 modifications for many Plaintiffs, while in fact creating abusive roadblocks to deprive Plaintiffs of their
22 rights; and (5) failing to respond to most Plaintiffs’ communications while often erecting barriers to
23 make it difficult for the Plaintiffs to communicate with them.

24 246. Defendants continue to demand payment and to threaten to foreclose on Plaintiffs,
25 despite the facts that: (1) Defendants have no proof that they own the notes and deeds of trust they seek
26 to enforce; (2) there is considerable evidence that Defendants *do not* own the notes and deeds of trust
27 they enforce and seek to enforce and based thereon, Plaintiffs allege that they do not; and (3) whether or

1 not they can demonstrate ownership of the requisite notes and deeds of trust, Defendants lack the legal
2 right to enforce the foregoing because they have not complied with required disclosure requirements
3 intended to assure that mortgages are funded with monies obtained lawfully in addition to California's
4 non-judicial foreclosure statutes codified at Cal.Civ.Code 2924 et seq., with which, it has been
5 repeatedly affirmed by California courts, "*strict compliance*" is required.

6 247. As a proximate and foreseeable result of the Defendants' sale of the notes and deeds of
7 trust regarding Plaintiffs' properties and others similarly situated for more than the actual value of such
8 instruments, securitization pools lacked the cash flow necessary to maintain the securitization pools in
9 accordance with their indentures. Further, it was only a matter of time before Defendants' fraudulent
10 offshore swaps were uncovered. The unraveling of the Defendants' fraudulent scheme has materially
11 depressed the price of real estate in many parts of California, particularly including the real estate owned
12 by Plaintiffs.

13 248. Defendants have admitted in their various securities filings that they sold Plaintiffs' notes
14 and mortgages. There is no evidence that Defendants have re-acquired Plaintiffs' notes or deeds of trust.
15 Accordingly, their claims of subsequent ownership appear to be specious.

16 249. Plaintiffs believe and thereon allege that Defendants have made demand for payment on
17 the Plaintiffs with respect to Plaintiffs' properties at a time when Defendants were incapable of
18 establishing (and did not have any credible knowledge regarding) who owns the promissory notes
19 Defendants were purportedly servicing, and that these acts are continuing. Because Defendants are not,
20 and were not at the relevant times, the holders of Plaintiffs' notes and deeds of trust and are not, and
21 were not at the relevant times, operating under a valid power from the current holders of the notes and
22 deeds of trust, Defendants are not and were not at the relevant times allowed legally to enforce the notes
23 or deeds of trust. Defendants' attempts to enforce these notes were nothing but a sham and a fraud upon
24 the Plaintiffs, the public, and the courts.

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DEFENDANTS' VIOLATION OF NUMEROUS OTHER LAWS

Defendants' Pervasive Scheme Of Fraud & Deception

250. Under California Civil Code § 1709 it is unlawful to willfully deceive another "with intent to induce him to alter his position to his injury or risk."

251. Under California Civil Code § 1710, it a "deceit" to do any one or more of the following: (1) the suggestion, as a fact, of that which is not true, by one who does not believe it to be true; (2) the assertion, as a fact, of that which is not true, by one who has no reasonable ground for believing it to be true; (3) the suppression of a fact, by one who is bound to disclose it, or who gives information of other facts which are likely to mislead for want of communication of that fact; or, (4) a promise, made without any intention of performing it.

252. Under California Civil Code § 1572, the party to a contract further engages in fraud by committing "any other act fitted to deceive."

253. At the time of entering into the notes and deeds of trust referenced herein with respect to each Plaintiff, Defendants were bound and obligated to fully and accurately disclose the following and did not do so:

- a. Who the true lender and mortgagee were.
- b. That to induce a Plaintiff to enter into a mortgage, the Defendants disregarded their underwriting requirements, thereby causing Plaintiff to falsely believe that Plaintiff was financially capable of performing Plaintiff's obligations under the mortgage, when the Defendants knew that was untrue.
- c. That Defendants not only had the right to securitize and sell Plaintiff's mortgage to third-party investors, but that they specifically planned and intended to do so as to virtually all mortgages at highly-inflated and unsustainable values.
- d. That Defendant's intended to use Plaintiffs notes and mortgages as security for fraudulent swap transactions.

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COMPLAINT

1 e. That as to the intended sales:

- 2 i. The sales would include sales to nominees who were not authorized under law
3 at the time to own a mortgage, including, among others, MERS, which
4 according to its website, was created by mortgage banking industry
5 participants to be only a front or nominee to "streamline" the mortgage re-sale
6 and securitization process;
- 7 ii. Plaintiff's true financial condition and the true value of Plaintiff's home and
8 mortgage would not be disclosed to investors to whom the note and/or
9 mortgage would be sold or used as collateral;
- 10 iii. Defendants intended to sell the note and mortgage together with other notes
11 and mortgages as to which they also intended not to disclose the true financial
12 condition of the borrowers or the true value of their homes, notes or
13 mortgages;
- 14 iv. The consideration to be sought from investors would be greater than the actual
15 value of the said notes and deeds of trust; and
- 16 v. The consideration to be sought from investors would be greater than the
17 income stream that could be generated from the instruments even assuming a
18 0% default rate thereon.

19 f. That the notes and mortgages would thereby be used as part of a scheme by which the
20 Defendants would bilk investors by selling collateralized mortgage pools at an
21 inflated value and/or by entering into swaps at inflated value.

22 g. That, at the time they did the foregoing, the Defendants knew the foregoing would
23 lead to a liquidity crisis and the likely collapse of Defendants;

24 h. That the Defendants also knew the foregoing would lead to grave damage to each
25 Plaintiff's property value and thereby result in Plaintiff's loss of the equity Plaintiff
26 invested in his house, as well as damaging Plaintiff's credit rating and resulting in
27 other costs and damages to Plaintiff, thereby causing Plaintiff additional severe

COMPLAINT

1 financial damage; and

2 i. That the Defendants knew at the time of making each loan, but did not disclose to
3 Plaintiffs, that entire communities would become “ghost-town-foreclosure-
4 communities” after a domino effect of foreclosures hit them.

5 j. That the Defendants did not have documents competent to establish that they were
6 holders in due course of the notes or deeds of trust, or otherwise operating under a
7 valid power of attorney with respect thereto to support the right to enforce the notes
8 and deeds of trust against Plaintiffs property.

9 k. That the Defendants did not properly source their funds, or report the source of their
10 funds in compliance with all requirements.

11 254. When property values started falling – just as Defendants knew would occur –
12 Defendants could no longer continue the pretense, concealment and affirmative misrepresentations.
13 Plaintiffs through their losses, and then also the ultimate banker, the U.S. taxpayer, have footed the bill
14 through TARP and other programs.

15 255. Further, in violation of their own underwriting guidelines, Defendants covertly offered
16 Plaintiffs and others loans at a loan-to-value ratio that was unsustainable and without income
17 verification. The Defendants knew, but concealed from Plaintiffs that they knew, Plaintiffs would soon
18 be unable to afford the loans once introductory discount interest rates ended, and variable interest and
19 balloon payments kicked in.

20 256. The Defendants knew that when interest payments increased and balloon payments
21 became due, if not before, Plaintiffs and others would begin defaulting on their mortgages and would
22 suffer grievous losses from mortgages for which they were not qualified.

23 257. The Defendants knew that the scale of the lending – based on inflated property values,
24 without income verification and in violation of numerous other Defendants underwriting guidelines –
25 would lead to widespread declines in property values, thereby putting Plaintiffs and others into extremes
26 through which they would lose the equity invested in their homes and have no means of refinancing or
27 selling, other than at a complete loss. That is precisely what happened to Plaintiffs herein.

COMPLAINT